

Sr. No.	Page No.	RFP Clause Reference	Existing Clause	Query/Suggestion/ Clarification from bidder	Response by RISL
1	9	1	Estimated Procurement Cost: Rs. 46.38 Crores Only (including GST and all Taxes)	The equipment cost has increased by 30–40% due to fluctuations in the dollar and prevailing geo-political conditions, resulting in a shortage of supply. Also the international transportation cost is drastically increased which is impacting the overall material cost drastically. We therefore request that the budget of the bid be revised upward in accordance with the current scenario.	As Per RFP
2	17	4	The selected bidder shall take all necessary actions to prevent equipment damage due to high voltage surge, Failure of cooling system, lighting and weather conditions (Flood, Thunderstorm etc.), and if any equipment damaged due to above mentioned reasons, the selected bidder shall bear the all cost of repair, maintenance and replacement of the damaged/burned equipment without charging any additional/extra cost to tendering authority/RISL.	Certain incidents are beyond the bidder's control, such as lightning and adverse weather conditions (floods, thunderstorms, etc.), high-voltage surges, and force majeure events. Even insurance companies does not provide for the events cover under "ACT of GOD". We therefore request that the cost of damages arising from high-voltage surges, lightning, weather conditions (floods, thunderstorms, etc.), and force majeure events be excluded from the bidder's scope.	Please refer updated RFP
3	17	4	If user Department/Tendering authority have any requirement for better monitoring and surveillance the Bidder shall upgrade the required Software & Hardware as per scope without any additional cost to RISL.	This clause imposes an unlimited and undefined obligation on the bidder, as there is no limit to the extent of upgradation that may be demanded. Consequently, the associated costs cannot be determined or quantified in advance. To ensure fairness, clarity, and scope consistency, we request that this clause be excluded from the tender.	Please refer updated RFP

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4	55	7.1 (3)	70 % of Quoted cost of the upgraded (Replaced) item as per BOQ1(Replacement) after successful installation report from TPA Quarterly payment as per BOQ-2 (CAMC)+BOQ-3(FMS) Note: Location-wise payment will be made after complete supply and complete installation for the all-onsite of that location.	The AMC for BOQ-2 will commence after the submission of the site survey report. We request that the payment cycle for BOQ-2 and BOQ-3 also begin from the submission of the survey report, as the team will be deployed on the project from day one. For BOQ-1, we request that payment be considered as follows: 60% upon delivery, 10% upon installation, and 10% upon Go-live.	Please refer updated RFP
5	76	5	The selected bidder shall ensure 3-month video recording of all cameras and recordings of all incidences for 5 years with regular data up-dating on centralized server at BSDC	Kindly clarify whether the hardware required for maintaining three months of recording will be provided by the Department, or if it will be the responsibility of the bidder. In case the bidder is required to arrange the additional hardware, please specify how and where the cost of such hardware will be reimbursed to the bidder. Kindly also clarify under which BOQ item the bidder should quote the cost of the additional hardware. clarify the number of days for which recording is required to be maintained at the local CCC. Apart from this, how many days of incidental and alert data is need to be store in the local CCC and BSDC	As Per RFP

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6	98	3	Solar Panels	Item: Solar Panels should be included as an integral part of the Solar Solution, since they are inherently a component of it. We therefore request that Solar Panels be added within the Solar Solution itself, and that no separate item be listed outside of the Solar Solution. Since 14,400 VAH is required to provide backup for a 300-watt load for 30 hours, the minimum panel capacity required is 4,500 watts to ensure that the battery bank can be charged within 6 hours but, the existing solar panel attached to one system is only 3,000 watts. Therefore, it would be impossible to integrate the new solar solution with the old panels to achieve this requirement.	As Per RFP
7	99	4	Solar Solution (including Charge Con-troller Inverter + Batteries + Container Box)	Since the specified solar technology is advanced and incorporates lithium battery backup, only one set shall be required per site instead of two. We request you that the solar solution requirement be revised to one set per site instead of two.	As Per RFP
8	99	5, 8, 9	Rack Server, Client PC, Display	There is no need to replace these items, these items can be repaired We request you to remove these items in from BOQ-1 and add the same quantity in BOQ-2	As Per RFP

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9	98, 99, 100, 114	BOQ-1 & BOQ-2	Total Quantity Mismatch	The item considered for the upgradation of BOQ-1 should be removed from BOQ-2, as BOQ-1 already carries a five-year warranty. Furthermore, the quantities of certain items listed in BOQ-1 and BOQ-2 do not align with those mentioned in Annexure-20, for items such as Radio, Gigabit Switch Type-1, Solar Mounting Structure, Batteries, External Storage, Chair, UPS, etc. We therefore request that the excess items be removed from either BOQ to ensure balance and consistency.	As Per RFP
10			Suggestion	Since the number of cameras are less at Jawai bandh and Jhalana, to optimize the cost of project we recommend to upgrade the existing quality server and storage with integrated storage server for Jawai Bandh and Jhalana	As Per RFP
11			Suggestion	A technical presentation should be mandatorily considered to ensure the quality deployment of the project, especially since the PQ requirements of the tender have been drastically reduced.	As Per RFP
12			Suggestion	Some items require repair before they can function properly, and only thereafter can they be considered for CAMC. However, there is currently no provision in the BOQ under CAPEX to quote the repair cost for such items. We therefore request you to provide a provision for quoting the repair cost of these items.	Please refer updated RFP

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13	Page No. 9	IFB & NIB (Bid Security and Mode of Payment)	Bid Security: Mode of Payment: Banker's Cheque or Demand Draft or Bank Guarantee of a Scheduled Bank.	Request you to please allow Insurance Surety Bond in the same. Bid Security: Mode of Payment: Banker's Cheque or Demand Draft or Bank Guarantee or Insurance Surety Bond issued by Insurer registered with the Insurance Regulatory and Development Authority of India (IRDA) for transact the business of issuing Insurance Surety Bonds as per THE RAJASTHAN TRANSPARENCY IN PUBLIC PROCUREMENT RULES, 2013 (Compiled upto 01.01.2026) Rule No. 42. Bid security. Point No. 6	As Per RFP
14	Page No. 13	QUALIFICATION/ ELIGIBILITY CRITERIA , S. No. 2 (Financial Turnover):	Average annual turnover of the bidder/ either of consortium partners should be at least Rs 50 Crore from IT/ ITes* during the last three financial years (FY's, 2022-23, 2023-24 & 2024-25 OR FY's, 2023-24, 2024-25, 2025-26) as per last audited balance sheet. * "IT Enabled Service" is defined as any product or service that is provided or delivered using the resources of Information and Communication Technology	Request you to please consider Average Annual Turnover of the bidder/ either of consortium partners should be at least Rs 100 Crore from IT/ ITes during the last three financial years (FY's, 2022-23, 2023-24 & 2024-25 OR FY's, 2023-24, 2024-25, 2025-26) as per last audited balance sheet.	As Per RFP
15	Page No. 14	QUALIFICATION/ ELIGIBILITY CRITERIA , S. No. 4 (Technical Capability):	The bidder or consortium partner must have successfully commissioned CCTV based Surveillance Project from financial years 2020-21 to till last date of bid submission for any Government Department / Government Agency/ PSU in India for Supply, installation, commissioning and maintenance of IP cameras along with Video Management Software (VMS) and integration with NOC/Command Center, with a minimum work order Value of 10 Crore or More.	Request to please consider Bidder must experience of implementing one similar large size project of similar value of 48 Cr. to ensure the participating bidders have the relevant capability to deliver the project.	As Per RFP

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16		Additional Request to add Certification Point	Additional Request to add Certification Point	Request to add a additional point as below Criteria: The bidder should have CMMi Level 5 certificate. <u>Documents Required:</u> Copy of valid certificates and only verifiable CMMi on CMMi Institute portal shall be considered for marking criteria	As Per RFP
17		Additional Request	Additional Request	We are requesting that PSU Bid should not be allowed because, Companies without any relevant experience participate in the bids piggy backing on the PSU credentials and then they are not able to deliver desired results	As Per RFP
18	Page No. 18	Clause 4.1.1(e) – Survey-Based Work Order Mechanism	The clause states that after the survey, 'a committee at RISL level shall evaluate the survey report and recommend the items replacement requirement for further processing and work order'. This implies that the actual scope of replacement (BoQ1) will only be defined after award. Bidders are being asked to price a BoQ without knowing the exact replacement quantities.	No change suggested <u>Reason for Clarification or Change:</u> Clarification required: (a) Will the survey-based work order for BoQ1 items be issued separately after the initial work order? (b) Are the quantities mentioned in Annexure-20 indicative or binding for bidding purposes? (c) If final replacement quantities differ significantly from BoQ1, will the BoQ1 rates apply for additional quantities?	As Per RFP
19	Page No. 20	Clause 4.1.2(f) – Warranty Duration Inconsistency	Clause 4.1.2(f) states 'The Selected bidder has to provide five years of comprehensive warranty on supplied Items from the date of installation', while the Project Deliverables (Payment schedule, BoQ1) and elsewhere the document states '5 years onsite comprehensive OEM warranty from date of project Go-Live'. There is an inconsistency between warranty starting from 'date of installation' vs. 'date of Go-Live'.	Standardize throughout the document: 'Five years comprehensive OEM warranty shall commence from the date of system Go-Live (as per the Go-Live certificate issued by RISL/DOIT&C) for all replaced/upgraded items. <u>Reason for Clarification or Change:</u> Inconsistency between 'date of installation' and 'date of Go-Live' as warranty start points may lead to disputes, especially if there is a significant gap between site-level installation and system-wide Go-Live.	As Per RFP

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20	Page No. 55	Clause 7.1 – Note: SLA Exemption for Thermal Cameras	The payment schedule Note states The SLA shall not be applicable on Existing Thermal cameras if required component not available in the market as per OEM certificate'. This exception is repeated in multiple places but the condition	Add: In case of OEM-certified component unavailability for existing thermal cameras, the SI shall submit the OEM's written declaration of component non-availability within 5 working days of the fault being logged. RISL shall approve/reject the exemption within 7 working days. During the approved exemption period, the SLA clock for that specific camera shall be paused. <u>Reason for Clarification or Change:</u> Without a defined process for claiming and approving the thermal camera SLA exemption, the SI has no clarity on how to invoke this protection, creating dispute risk when penalties are computed.	As Per RFP
21	Page No. 60	Clause 7.2.2 – Manpower Penalty: Typographical Error in Amounts	Clause 7.2.2 S.No.1(e)(I) states ' Rs. 3000 (Rupees Ten Thousand Only) per resource per instance' and S.No.1(e)(II) states ' Rs. 1000 (Rupees Five Thousand Only) per resource '. The figure-word mismatch is clear: Rs.3000 ≠ Ten Thousand, and Rs.1000 ≠ Five Thousand. This is a significant typographical error that needs correction before bid submission.	Correct to either: (I) 'Rs. 10,000 (Rupees Ten Thousand Only) per resource per instance for Project Management/Implementation Staff within 6 months' and (II) 'Rs. 5,000 (Rupees Five Thousand Only) per resource per instance for Control Room Staff & UAV Operator within 6 months.' (Or correct the words to match Rs.3000 and Rs.1000 if those are the intended amounts.) <u>Reason for Clarification or Change:</u> A figure-word mismatch in a penalty clause is a critical error that will create disputes at the time of deduction. The correct intended amounts must be clarified and confirmed before bid evaluation.	Please refer updated RFP

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22	Page No. 206	Contract Period – 5 Years vs. 5.5 Years Inconsistency	Multiple clauses use inconsistent contract durations: the NIB (Page No. 8) states ' 5 Years of operations and maintenance from the date of commissioning'; Clause 4.1 states '5.5 years CAMC/FMS'; Clause 6.30(f) states '5.5 years CAMC'; the BoQ refers to '20 quarters' (= 5 years) for O&M payments. The 0.5-year discrepancy creates ambiguity in contract duration, payment calculations, and SLA obligations.	<u>Reason for Clarification or Change:</u> <u>An inconsistency between 5 years and 5.5 years in the same document creates uncertainty about: total payments due, warranty expiry dates, PBG validity, and SLA measurement period.</u> <u>Kindly clarify</u>	Please refer updated RFP
23			Software Licenses and Intellectual Property Right (IPR)	Kindly clarify whether the procuring entity (RISL/Department) will ensure that any existing third-party software/systems (already deployed in WS&APS	As Per RFP
24	Page No. 90-91	Item: UPS, Sr. No.: 12	SNMP Card for connecting the UPS to LAN thru Ethernet port & monitoring thru NMS should be available along with Battery Temperature Sensor.	No Changes Required <u>Reason for Clarification or Change:</u> SNMP Card for connecting the UPS to LAN thru Ethernet port & monitoring thru NMS should be available; A Single combo network and MODBUS card to be Offered having gigabit speed, offered combo card to be cybersecurity UL2900-1/2 Certified. A valid certificate to be sent along with bid for verification	As Per RFP
25	Page No. 146-147	Item: Solar Panels (P8.) Sr. No.: 3	Poly Crestline solar panels (250 Watts) or better as per solar solution requirement	Mono Perc or Topcon Technology shall be asked only <u>Reason for Clarification or Change:</u> TOPCon is currently the superior technology for high efficiency, lower temperature degradation, and longevity, making it ideal for, say, large-scale projects. Mono PERC is a highly efficient , cost-effective standard for residential use and Polycrystallin is old and less efficient technology and largely outdated so new technology shall be adopted	As Per RFP

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26	Page No. 146-147	Item: Solar Panels (P8.) Sr. No.: 3	Poly Crestline solar panels (250 Watts) or better as per solar solution requirement	Panel wattage 600+ watts shall be asked <u>Reason for Clarification or Change:</u> New panels are largely 600 watt panels so the new technology shall be adopted	As Per RFP
27	Page No.: 87	Item: Gigabit Managed Network Switch: Type-2 Sr. No.: 17	The OEM should exist in the magic quadrant for the wired and wireless LAN access infra- structure of Latest Gartner report.	Many of the make in India OEMs not fall in gartner quadrant so this point is not valid for appropriate competition. <u>Reason for Clarification or Change:</u> The requirement of OEMs being listed in the Gartner Quadrant restricts fair competition, as many reputed "Make in India" OEMs are not covered under Gartner evaluation. This condition may be relaxed to ensure broader participation. Instead, it is recommended to mandate MTCTE (Mandatory Testing & Certification of Telecom Equipment) certification or relevant Indian standard certifications to ensure quality and compliance.	As Per RFP
28	Page No.: 81	Item: Outdoor Gigabit Network Managed Switch: Type-1 Sr. No. 10	The OEM should exist in the magic quadrant for the wired and wireless LAN access infrastructure of latest Gartner report	Many of the make in India oems not fall in gartner quadrant so this point is not valid for appropriate competition. MTCTE / BIS / relevant Indian certifications should be considered instead. <u>Reason for Clarification or Change:</u> The requirement of OEMs being listed in the Gartner Quadrant restricts fair competition, as many reputed "Make in India" OEMs are not covered under Gartner evaluation. This condition may be relaxed to ensure broader participation. Instead, it is recommended to mandate MTCTE (Mandatory Testing & Certification of Telecom Equipment) certification or relevant Indian standard certifications to ensure quality and compliance.	As Per RFP
29	Page No.: 79	Item: Radio Setup: Sr. No.: 3	PTP link with suitable external antennas based on solution requirement	Request to change this clause : PTP link with suitable Integrated / external antennas based on solution requirement	As Per RFP

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30	Page No.: 79	Item: Radio Setup: Sr. No.: 4	The Radio should operate in the frequency Range 5150-6200 MHz and be restricted by country of operation.	Request to change this clause : Wide-band operation 4920–6180 MHz based on local country regulation.	Please refer updated RFP
31	Page No.: 79	Item: Radio Setup: Sr. No.: 5	Throughput: Aggregate Minimum throughput of 1Gbps (Uplink 700/ down link 300) on the distance of 10 KM or more	Request to change this clause: Throughput: Aggregate Minimum throughput of 1Gbps or more	As Per RFP
32	Page No.: 79	Item: Radio Setup: Sr. No.: 8	The Radio should support 2x20, 2x40 and 2x80MHz non-contiguous channel (4-Streams). The parameters must be user configurable.	Request to change this clause : The Radio should support 20/40/80 Mhz with 2x2 MIMO/OFDM.	As Per RFP
33	Page No.: 79	Item: Radio Setup: Sr. No.: 9	Should be IPV4 and IPV6 supported and radio should support MAC Forwarding table	Request to change this clause : Should be IPV4 / IPV6 supported	As Per RFP
34	Page No.: 79	Item: Radio Setup: Sr. No.: 12	Security: AES 128 Encryption with SNMPv3 management interfaces, and should follow standard defines in IEEE802.3 for various parameters like Ethernet interface/ quality of services etc.	Request to change this clause : Security: AES 128 Encryption with SNMPv2c management interfaces	As Per RFP
35	Page No.: 79	Item: Radio Setup: Sr. No.: 14	Management & Configuration Capability: The Radio should support HTTP/S, SNMPv3(RO), Syslog for management application. The Radio should support local and remote installation, Configuration, Fault management through HTTP/S using single computer for installation and commissioning. The Radio should have the capability to download a support file from the Radio for diagnostics and troubleshooting to be used by manufacturer support engineers. Radio System should have the feature of Link management for installation, configuration and troubleshooting without any pre configurations (Factory Defaults)	Request to change this clause : Management & Configuration Capability: The Radio should support HTTP/S, SNMPv2c , Syslog for management application.	As Per RFP

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36	Page No.: 79	Item: Radio Setup: Sr. No.: 16	Performance & Monitoring: Radio system should support download of link diagnostics information logs from the radio for fault analysis. The Radio should have built-in tools to perform a throughput, Trace Route, Ping, etc. test for troubleshoot the wireless link. The Radio should support Quality of Service according to IEEE 802.1p, TOS/Diffusive and four Levels of Queues to prioritize traffic for Voice, Video, Data and Best effort. The latency of the Radio link should be less than 5ms The Radio should have inbuilt tool to check available throughput in link management software Performance Monitoring logs, event logs and provision for monitor logs must be available through Element management software. Radio/ EMS should have capability to store the performance logs for atleast 15 to 30 days for downloading when required.	Request to change this clause :: The Radio should support Quality of Service according to IEEE 802.1p, and three Levels of Queues to prioritize traffic for Voice, Video and Data.	As Per RFP
37	Page No.: 80	Item: Radio Setup: Sr. No.: 17	Radio System should operate in India WPC Band 5.825Ghz – 5.875Ghz in accordance with GSR 38 (E) dated 19th Jan 2007 for outdoor deployment. The Radio should support a maximum output power of 30 dBm The local Radio should set Transmit Power of remote Radio	Request to change this clause : The Radio should support a maximum output power of 28 dBm The local Radio should set Transmit Power of remote Radio	As Per RFP
38	Page No.: 80	Item: Radio Setup: Sr. No.: 20	POE: AC PoE to power the ODU The power over Ethernet module should support power input :100-240 VAC - 50/60 Hz MAX 1.5A The PoE unit should support 1x10/100/1000 Mbps Ethernet LAN ports, Auto negotiation IEEE 802.3u.	Requests to change this clause : The Power should support 100-230VAC ,56V, 30W, PoE adap	Please refer updated RFP
39	Page No.: 145	Item: Radio Setup (P5.) Sr. No.: 21	Radio should not be based on “WiFi CSMA CA based 802.11a/b/g/n/ac standards”.	Request to remove this clause .	As Per RFP
40	Page No.: 80	Item: Radio Setup: Sr. No.: 22	The Radio should support LAN Interface 10/100/1000 Base T interface with Auto negotiation (IEEE802.3)	Request to change this clause : The Radio should support LAN Interface 100/1000 Base T interface with Auto negotiation (IEEE802.3)	As Per RFP

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41	Page No.: 80	Item: Radio Setup: Sr. No.: 26	Radio should have capability of GPS Sync to synchronize timing of radios installed in the entire solution with built in GPS.	Request to remove this clause .	As Per RFP
42	Page No.: 80	Item: Radio Setup: Sr. No.: 29	The Radio should support safety standards - UL/EC/EN/ 60950-1 + CSA-22.2	Request to change this clause : The Radio should support safety standards - IEC60950-22:2016, EN 62368-1	Please refer updated RFP
43	Page No.: 80	Item: Radio Setup: Sr. No.: 30	The Radio should support the lightening protection as per EN 61000-4-5. The radios should support FCC Part 15.	Request to change this clause : The Radio should support the lightening protection as per IEC -61024-1 & should support FCC.	Please refer updated RFP
44	Page No.: 80	Item: Radio Setup: Sr. No.: 31	Temperature supported should be -10° C to 60° C.	Requets to change this clause : Temperature supported should be-30°C to 55°C	As Per RFP
45	Page No.: 81	Item: Radio Setup: Sr. No.: 32	Operating humidity for the outdoor radio should be 5 to 100% condensing.	Request to change this clause : Operating humidity for the outdoor radio should be 95 % condensing.	As Per RFP
46	Page No.: 81	Item: Radio Setup: Sr. No.: 35	Warranty: 5-Year comprehensive on-site OEM Warranty from the date of project Go live.	On Site Warranty will be scope of Bidders . So request you , Please change this clause : Warranty: 5-Year OEM Warranty from the date of Shipment .	As Per RFP
47			Modulation: The Radio should support OFDM MIMO 4x4 with BPSK, QPSK, 16QAM, 64QAM and 256QAM modulations.	Request to change this clause : Modulation: The Radio should support OFDM MIMO 2x2 with BPSK, QPSK, 16QAM, 64QAM , 256QAM and 1024 QAM modulations.	As Per RFP
48	98	3	Solar Panels	The existing solar panels have a capacity of 3,000 watts, whereas the desired solution must provide backup for 30 hours without any insolation and be able to charge the battery bank within 6 hours. The current solar panel size is insufficient to charge such a large battery bank within this short duration, which is required to deliver 30 hours of backup for a 300-watt load. We request that solar panels be included in the solar solution, allowing the bidder to adjust the size and configuration of the system to meet the desired results.	As Per RFP

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49	99	4	Solar Solution (including Charge Con-troller Inverter + Batteries + Container Box)	As the desired specifications are very specific, the indicated battery charging time points toward lithium technology, which is a highly reliable solution. With this approach, the on-site setup can be operated using a single solar solution. We therefore request that a single solar setup per site be considered.	As Per RFP
50	99	5, 8, 9	Rack Server, Client PC, Display	The items mentioned under BOQ-1 do not require replacement; rather, these items can be repaired. We therefore request that these items be removed from BOQ-1 and incorporated under BOQ-2, so as to reduce the overall project cost.	As Per RFP
51	98, 99, 100, 114		Excess quantity in total when sum BOQ-1 and BOQ2	Items identified for upgradation under BOQ-1 should not be duplicated in BOQ-2, as BOQ-1 already carries a five-year warranty. Moreover, the quantities of certain items listed in BOQ-1 and BOQ-2 are inconsistent with those specified in Annexure-20. This discrepancy applies to items such as Radio, Gigabit Switch Type-1, Solar Mounting Structure, Batteries, External Storage, Chair, UPS, and others. We therefore request that the excess items be removed from either BOQ to ensure alignment with Annexure-20, as well as to maintain balance, consistency, and cost accuracy.	As Per RFP
52			Additional Suggestions	A technical presentation should be made mandatory to ensure the quality deployment of the project, particularly in light of the significantly reduced PQ requirements specified in the tender	As Per RFP