

Pre-Bid Queries Reply

RFP Reference No.:F4.9(1218)/RISL/TECH/MISC/2026/62 Dated 06-04-2026

RFP for Annual Maintenance of Installed items under Abhay Command and Control Centre in Rajasthan

Pre Bid Meeting - 13-04-2026

Sr. No	Firm Name	RFP Page No	RFP Rule No / Content	Basic Requirement	Specific Requirements	Clarification/ Request to Change	Reply
1	Auric Solutions Pvt Ltd New Delhi	15	4	Technical Capability	The Bidder/Lead Bidder (If Consortium) must have successfully completed or partially completed at least one work order for Supply, Installation, and Operation & Maintenance (O&M), or O&M alone, involving a minimum of 1,500 IP cameras in field, with a work order value of not less than ₹3.0 Crore, for any Government / Semi-Government / PSU / BFSI organization in India, executed on or after 01/04/2020. OR The Bidder/Lead Bidder (If Consortium) must have successfully executed or partially executed two work orders for Supply, Installation, and Operation & Maintenance (O&M) or O&M alone, each involving deployment of a minimum of 1,000 IP cameras in field. The combined value of these two projects shall not be less than ₹4 Crore. Such projects must have been undertaken for any Government/Semi Government/PSU/BFSI organization in India on or after 01/04/2020.	The Bidder/Lead Bidder (If Consortium) must have successfully completed or partially completed at least one work order for Supply, Installation, and Operation & Maintenance (O&M), or O&M alone, involving a minimum of 1,000 IP cameras in field, with a work order value of not less than ₹3.0 Crore, for any Government / Semi-Government / PSU / BFSI organization in India, executed on or after 01/04/2020. OR The Bidder/Lead Bidder (If Consortium) must have successfully executed or partially executed two work orders for Supply, Installation, and Operation & Maintenance (O&M) or O&M alone, each involving deployment of a minimum of 800 IP cameras in field. The combined value of these two projects shall not be less than ₹4 Crore. Such projects must have been undertaken for any Government/Semi Government/PSU/BFSI organization in India on or after 01/04/2020.	The Bidder/Lead Bidder (If Consortium) must have successfully completed or partially completed at least one work order for Supply, Installation, and Operation & Maintenance (O&M), or O&M alone, involving a minimum of 1,000 IP cameras in field, with a work order value of not less than ₹3.0 Crore, for any Government / Semi-Government / PSU / BFSI organization in India, executed on or after 01/04/2020. OR The Bidder/Lead Bidder (If Consortium) must have successfully executed or partially executed two work orders for Supply, Installation, and Operation & Maintenance (O&M) or O&M alone, each involving deployment of a minimum of 800 IP cameras in field. The combined value of these two projects shall not be less than ₹4 Crore. Such projects must have been undertaken for any Government/Semi Government/PSU/BFSI organization in India on or after 01/04/2020. (As per the amended RFP)
2	Sai Defence Systems Pvt. Ltd.			Budgetary Provision		It is requested to kindly revise the estimated project budget to ₹4.50 Crore + GST. Considering the extensive scope, geographical spread, asset volume, manpower requirements, and associated risks under comprehensive AMC, the current budget appears significantly under-estimated. A realistic budget will ensure quality service delivery and encourage wider participation from competent bidders.	As per RFP

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3	Sai Defence Systems Pvt. Ltd.			Replacement of Electrical & UTP Cables		As per the scope of work, replacement of cables is included under AMC. We request clarification on whether damages arising due to external factors such as theft, natural calamities, or third-party interference will be reimbursed separately or borne by the department. Such risks are beyond the control of the System Integrator and may have substantial financial implications if included under AMC without compensation.	As per RFP
4	Sai Defence Systems Pvt. Ltd.	20	Chapter-4, clause no. 7	Pole Shifting Radius		With respect to pole shifting requirements, it is requested that pole shifting be limited within a radius of 500 meters from the existing electrical feasibility point, subject to site conditions and technical feasibility. Defining a clear radius will ensure operational feasibility and avoid excessive and undefined cost burdens.	As per RFP (In accordance with site requirements.)
5	Sai Defence Systems Pvt. Ltd.			MSME EMD Exemption Applicability		Kindly clarify whether MSME EMD exemption is applicable in cases where the bidder has a branch registered in Rajasthan, while the Head Office is registered outside Rajasthan. This clarification is essential to ensure proper compliance with MSME policies and avoid any ambiguity during bid submission.	As per RFP

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