# REPLY TO PRE-BID QUERIES

**Request for Proposal (RFP) for Rate Contract for Selection of CERT-IN Certified Auditor for Information Security Audit of Aadhaar Authentication Ecosystem for the period of Two Years**

**Reference No. - F11(47)/DoIT&C/2022/Vol-4-14288-9321303/01513 Dated : 17-04-2026**

**SPPP UBN – ITC2627SLOB00008 Procurement Tender ID – 2026_DoIT_552510_1**

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| 1 | 5 | Last Date & Time of Submission of Bid | Last Date & Time of Submission of Bid: By 06:00 PM of 16/05/2026 | As per the RFP, bidder needs to submit multiple documents/certificate related to legal , finance , HR etc., and multiple internal approval are required for these documents ,therefore, we request RISL to extend the bid submission date by two weeks. | As per RFP |
| 2 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA, sl. No.1 | The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement. (Note: A self-certified declaration regarding the non-applicability of registration to any Act should be submitted by the bidder)<br>OR<br>A company registered under Indian Companies Act, 1956<br>OR<br>A partnership firm registered under Indian Partnership Act, 1932. | May we request RISL to modify this clause as below:<br>The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement. (Note: A self-certified declaration regarding the non-applicability of registration to any Act should be submitted by the bidder)<br>OR<br>A company registered under Indian Companies Act, 1956<br>OR<br>A partnership firm registered under Indian Partnership Act, 1932.<br>OR<br>A limited liability partnership firm registered under LLP act 2008 | Please refer corrigendum |

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| | | | Note: Consortium is not allowed. | Note: Consortium is not allowed. | |
| 3 | 19 | 4, SCOPE OF WORK, DELIVERABLES & TIMELINE | SCOPE OF WORK, DELIVERABLES & TIMELINE | As per our understanding , bidder needs to perform below mentioned audits as per UIDAI checklist only, requesting RISL to confirm:<br>• Information Security Audit of DoIT&C-AUA/KUA (Authentication User Agency/KYC User Agency)<br>• Information Security Audit of DoIT&C-ASA (Authentication Service Agency)<br>• Information Security Audit of Sub-AUA/Sub-KUA (Sub-Authentication Service Agency/Sub-KYC User Agency)<br>• Information Security Audit for Onboarding of Sub-AUA/Sub-KUA (Sub-Authentication Service Agency/Sub-KYC User Agency) | As per RFP |
| 4 | 19 | 4, SCOPE OF WORK, DELIVERABLES & TIMELINE | DoIT&C is required to submit the IS audit reports for AUA/KUA, ASA and its Sub-AUAs/Sub-KUAs in each F.Y. before 31st March to UIDAI. In addition, DoIT&C is required to conduct IS audit of Sub-AUAs/Sub-KUAs | Requesting RISL to confirm no. of instances for AUA/KUA and Sub-AUA/Sub-KUA | As per RFP |

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| | | | during On-boarding from Pre-production to production environment. | | |
| 5 | 20 | 4.1(b), Frequency and type of Audit | Frequency and type of Audit | May we request RISL to confirm Frequency and type of Audit . | As per RFP. |
| 6 | 22 | 4.2, Project Deliverables, Milestones & Time Schedule | Project Deliverables, Milestones & Time Schedule | As per our experience project starts after signing of Master service agreement, therefore, requesting RISL to consider T0 as date of MSA signing. Accordingly amend the time schedule. | As per RFP |
| 7 | 22 | 4.2, Project Deliverables, Milestones & Time Schedule | Project Deliverables, Milestones & Time Schedule | As per our understanding, closure of audit finding will not be in scope of bidder. Requesting RISL to confirm. | As per RFP |
| 8 | 57-58 | 6.21, Termination | Termination Clause | May we request RISL to add below lines in this clause:<br>Bidder may terminate this Agreement, or any particular Services, immediately upon written notice to Client if bidder reasonably determine that bidder can no longer provide the Services in accordance with applicable law or professional obligations. | As per RFP |

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| 9 | - | - | - | Details regarding manpower education qualification, experience and certification is not mentioned in RFP, requesting RISL to kindly suggest. Also, as per our understanding, resources will be deployed only during the audit period. Requesting RISL to confirm. | As per RFP |
| 10 | 19 | 4, SCOPE OF WORK, DELIVERABLES & TIMELINE | Scope of Work | Do we need to perform the onsite audit for sub AUAs/KUAs also? | As per RFP |
| 11 | 10 | 1-NIB | Invitation for Bid (IFB) & Notice Inviting Bid (NIB): Website for downloading Bid Document, Corrigendum, Addendum etc. | The bid document fee is mentioned as Rs. 1,000/- and RISL Processing Fee is Rs. 1,500/-. Please confirm if the same can be exempted as C-DAC is the primary R & D organization of Meity. | As per RFP |
| 12 | 71 | Annexure-6, Financial Bid Format | Financial Bid Format: Quantity (For Two Years) | Please confirm whether the mentioned count applies to both the years (02 years). First Year Count: 32 and Second Year Count: 32, Total 64 | As per RFP |
| 13 | 82 | Annexure-12 | Details of locations of AUA, ASA and sub-AUA/sub-KUA entities to be covered for information security audit | Please confirm whether the local travel for the security auditor will be provided by the client.<br><br>(Flight Charges, Accommodation, and Local Travel) | As per RFP |

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| 14 | 10 | 1-NIB | Bid evaluation criteria(selection method) Least cost based selection (LCBS) | Looking to the importance, criticality of the Project for Rajasthan Government and its large coverage, May We request to change the selection method from Low Cost-Based Selection (LCBS) to Quality and Cost-Based Selection (QCBS) criteria to allow Government to identify most technical competent bidder as Service Provider | As per RFP |
| 15 | 10 | 1-NIB | Estimated Procurement Cost Amount (INR): Rs. 71.00/- Lakh (Rupees Ninety Six Lakh Only) (Incl. of taxes) | There appears to be a typographical error in the RFP document, as the amount is stated as ₹71 lakhs in figures but mentioned as "Ninety Six Lakhs" in words. Kindly confirm and correct the Estimated Procurement Cost. | Please refer corrigendum |
| 16 | 10 | 1-NIB | Estimated procurement cost Amount (INR): Rs. 71.00/- Lakh (Rupees Ninety Six Lakh Only) (Incl. of taxes) | Considering the criticality and importance of the project, along with past experience with the department where an auditor is required to invest more than 6–9 months of effort for a single ecosystem partner to complete the IS audit, the estimated procurement cost appears to be on the lower side, especially when compared with UIDAI empanelment rates and the effort required for a single audit.<br><br>In view of the above, we request you to kindly revise the Estimated Procurement Cost as follows: | As per RFP. |

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| | | | | Amount (INR): ₹1.50 Crore (Rupees One Crore Fifty Lakh Only), excluding taxes. | |
| 17 | 10 | 1-NIB | Manner, Start/ End Date for the submission of Bid End Date:16/05/2026 till 06:00 PM | May we request that the final bid submission date be scheduled to allow a minimum of three (3) weeks' time from the date of issuance of the final corrigendum or response to pre-bid queries.<br><br>This will enable bidders to carefully review any changes or clarifications issued, make necessary adjustments to their proposals, and ensure submission of a well-structured and compliant bid. | As per RFP |
| 18 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | Financial turn over from IT/ITeS : Average annual turnover from IT / ITeS should be at least Rs. 1.00 Crore from last three audited financial years i.e. FY 2023-24, 2024-25, 2025-26 OR 2022-23, 2023-24, 2024-25 if 2025-26 is unaudited | We believe that DoIT is seeking services from reputed and well established firms. Hence, we believe that the firm delivering these services should be financially sound. Thus; We would like to request you to please revise the criteria as mentioned below :- An average annual turnover of at least **Rs. 25 Crores** from IT Audit Services in India from last three audited financial years i.e. FY 2023-24, 2024-25, 2025-26 OR 2022-23, 2023-24, 2024-25 if 2025-26 is unaudited | As per RFP |

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| 19 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | Financial :Net worth- The net worth of the bidder should be Positive as per audited balance sheet as on 31st March 2026 OR 31st March 2025 if 2025-26 is unaudited. | Looking to the large coverage & financial liquidity needed for executing such critical Project, May we request to modify this as below to ensure strong Financially capable company to be allowed to bid. The net worth of the bidder, should be Positive for the last 03 (three) financial years i.e. FY 2023-24, 2024-25, 2025-26 OR 2022-23, 2023-24, 2024-25 if 2025-26 is unaudited | As per RFP |
| 20 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | Point no. 4-Technical Capability:<br>a) Preferably three years of experience in Information Security (IS)/ /Application Security/VAPT Auditing work. | We understand that a single work order reference is sufficient to meet this eligibility criterion. Please confirm. | As per RFP |
| 21 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | Point no. 4-Technical Capability:<br>a) Preferably three years of experience in Information Security (IS)/ /Application Security/VAPT Auditing work.<br><br>b) Should have carried out at least five Information Security (IS) Audits of Aadhaar AUA or ASA or Sub-AUA applications in the last three | We understand that work orders issued by the purchaser are sufficient and acceptable as evidence for meeting the specified pre-qualification/eligibility criteria, and that no further supporting documents are required for this condition. Kindly confirm if our understanding is correct. | As per RFP |

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| | | | years. | | |
| 22 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | Point no. 4-Technical Capability:<br>b) Should have carried out at least five Information Security (IS) Audits of Aadhaar AUA or ASA or Sub-AUA applications in the last three years. | Looking to the importance, criticality of the Project for Rajasthan Government and its large coverage, May We request to modify this clause as below.<br>b) Should have carried out at least Ten Information Security (IS) Audits of Aadhaar AUA or ASA or Sub-AUA applications in the last three years out of which Three Information Security Audits should be of Aadhaar AUA or ASA applications. | As per RFP |

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<tr><td>23</td><td>-</td><td>-</td><td>-</td><td>We believe that DoIT&C intends to engage reputed and well-established firms for this assignment. Considering the criticality and scope of the services, it is essential that the selected bidder possesses adequate experienced and specialized resources to ensure effective delivery.<br><br>In this regard, it is requested to kindly consider inclusion of the following eligibility criterion as This will help ensure engagement of capable bidders with sufficient technical expertise and resource capacity for successful execution of the
<table>
<tr><th>Basic Requirement</th><th>Specific Requirements</th><th>Documents Required</th></tr>
<tr><td>Certifications</td><td>The bidder must possess, these certificates from at least 3 years at the time of bidding, a valid a. ISO 9001:2008 or latest b. ISO 27001:2022</td><td>Copy of a valid certificate.</td></tr>
<tr><td>Manpower Strength-I</td><td>The bidder must have at least 50 full time technically qualified personnel on its company payroll in the area of Information technology specifically in the areas of IT Audit/ Data Center Audit/ IT Infrastructure Audit/ SLA Audit/ O&M Process Control/ Security & Compliance Audit/ Network Audit for IT establishments as on date of bid submission.</td><td>Self-Certification by the authorized signatory</td></tr>
<tr><td>Manpower Strength-II</td><td>The bidder must have at least certified 3 resources for each certification mentioned below: 1. CISA 2. CISSP 3. Lead Auditor for ISMS ISO/IEC 27001: 2013 4. Lead Auditor for ISO/IEC 20000: 2011</td><td>Self-Certification by the authorized signatory along with copy of certificates</td></tr>
</table></td><td>As per RFP</td></tr>
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| | | | | | |
| 24 | 17 and 49 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA and 6 GENERAL TERMS AND CONDITIONS OF TENDER & CONTRACT | A bidder may be a natural person, private entity, government owned entity or, where permitted in the bidding documents, any combination of them with a formal intent to enter into an agreement or under an existing agreement in the form of a Joint Venture. In the case of a joint venture: I. all parties to the Joint Venture shall sign the bid and they shall be jointly and severally liable; and II. a Joint Venture shall nominate a representative who shall have the authority to conduct all business for and on behalf of any or all the parties of the Joint Venture during the bidding process. In the event the bid of Joint Venture is accepted, either they shall form a registered Joint Venture | We understood that, Consortium and JV are not allowed. However, there are some contradict statement found in RFP. We believe, this is printing mistake and no Consortium/JV allowed under this RFP. Please confirm. | Please refer corrigendum |

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| | | | company/firm or otherwise all the parties to Joint Venture shall sign the Agreement. RFP page no 49 ( Sr. No. 4:Joint Venture, Consortium or Association) : No Joint Venture, consortium or Association shall be allowed during the project period. | | |
| 25 | 19 | 4 SCOPE OF WORK, DELIVERABLES & TIMELINES | The auditor will maintain confidentiality of information received from department, its stakeholders and no information will be shared with anyone other than designated personnel. All information, findings, documents will only be used for the purpose of audit as defined under scope of work in this document. | Regarding the confidentiality clause, our understanding is that DoIT&C, being the procuring agency and issuer of work orders, will be the only entity with whom audit reports, findings, and related deliverables are shared, and these will not be shared with individual departments such as Sub-AUA. Kindly confirm | As per RFP |
| 26 | 20 | 4 SCOPE OF WORK, DELIVERABLES & TIMELINES | 1 b) Frequency and type of Audit<br>The audit may undergo multiple iterations during the audit schedule. | It is understood that the audit may undergo multiple iterations during the audit schedule. In this regard, may we requested to kindly specify and limit the number of iterations/re-validation cycles (e.g., maximum 2–3 rounds), or define a clear closure mechanism beyond which additional iterations, if any, | As per RFP |

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| | | | | may be treated as change requests. This will help in effective planning of resources, timelines, and effort estimation. | |
| 27 | 21 | 4 SCOPE OF WORK, DELIVERABLES & TIMELINES | 1 c) Audit Methodology and phases of Audit | As an independent IS auditor, our role is to identify observations and highlight non-conformities (NCs) based on assessment. The implementation and closure of such NCs through corrective actions are typically the responsibility of the respective AUA/ASA/Sub-AUA. In this context, it is requested to kindly clarify or consider revising the clause to exclude responsibility of the TPA for closure of NCs, limiting the scope to identification, reporting, and validation of corrective actions, wherever applicable. | As per RFP |
| 28 | 22 | 4.2 Project Deliverables, Milestones & Time Schedule | T1=T0+7 - Start of audit | Looking to past experience, even with audit plans shared in advance, auditees or concerned departments aren't always ready for audits and causing delays to timelines, milestones and this delay is impacting bidder for resource planning, efforts estimation, over costing, delayed invoicing and payment. Kindly confirm, such delays due to auditee readiness be considered outside the TPA team's responsibility. Also, request to outline the provisions for timeline | As per RFP |

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| | | | | extensions, any contractual implications and payment to bidder in these situations. | |
| 29 | 22 | 4.2 Project Deliverables, Milestones & Time Schedule | T2=T1+60 | Looking to past experience, even with audit plans shared in advance, auditees or concerned departments aren't always ready for audits and not providing supporting artifacts and evidence for control requirements which is leading to significant delays sometimes 6–9 months in closing audit activity. This impacts timelines, milestones, resource planning, effort estimation, costs, invoicing, and payments. We understand that such delays due to auditee readiness will not be attributable to the TPA team. Please confirm. Additionally, please outline provisions for timeline extensions, related contractual implications, and payment terms for the bidder in such cases. | As per RFP |
| 30 | 22 | 4.2 Project Deliverables, Milestones & Time Schedule | Payable amount: 100% of total work order value. | May we request that milestone-based payments may be considered, i.e., 80% upon submission of the Draft Audit Report and the remaining 20% upon submission of the Final Report. Considering the defined timeline (~60 days) and past experience where delays may occur due to dependencies on the | As per RFP |

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| | | | | department (AUA/ASA/Sub AUA), such a structure will ensure better cash flow management, sustained resource deployment, and alignment with industry practices for similar engagements, while also supporting timely and quality delivery of the audit. | |
| 31 | 25 | 5.5, format and signing of Bids | Technical Bid Cover letter, Bidding document Fee (Tender Fee), RISL Processing Fee (e-Procurement), and Bid Security<br>(Submit original copy at DoIT&C) | As per tender document page 25 a technical bid cover letter is requested, but the template for a technical bid cover letter is missing in the tender document. Hence, we would request you to include the same in the final RFP or corrigendum. | Please refer corrigendum |
| 32 | 36 | 5.21, Acceptance of the successful Bid and award of contract | g) As soon as a Bid is accepted by the competent authority, its written intimation shall be sent to the concerned bidder by registered post or email and asked to execute an agreement in the format given in the bidding documents on a non-judicial stamp of requisite value and deposit the amount of performance security or a performance security declaration, if applicable, within a period specified in the | We request you to provide us at least 30 days of time for signing the contract as we will have to initiate our internal process of required approvals after getting the Letter of acceptance which may take time. Hence we request you to modify the clause as "The successful bidder shall sign the procurement contract within 30 days from the date on which the letter of acceptance or letter of intent is dispatched to the successful bidder." | As per RFP |

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| | | | bidding documents or where the period is not specified in the bidding documents then within fifteen days from the date on which the letter of acceptance or letter of intent is dispatched to the bidder. | | |
| 33 | 37 | 5.26, Risk and Cost | 26) Risk and Cost<br><br>If the bidder, breaches the contract by failing to deliver goods, services, or works according to the terms of the agreement, the procuring authority may be entitled to terminate the contract and procure the remaining unfinished goods, services, or works through a fresh contractor or by other means, at the risk and cost of the CONTRACTOR. In such cases, the defaulting contractor bears the risk associated with their failure to fulfil their contractual obligations. If the cost of procuring the goods, services, or works from | May we request to delete this clause or modify the clause in view of the following:<br>1. Bidder shall be liable only if such breach is solely and directly attributable to it.<br>2. This should be limited or capped to the Liquidated damages or Penalty that may have been agreed under the contract.<br>3. This has to be adjusted only against amounts due under this contract (not any other contract) mutually agreed between the parties. | As per RFP |

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| | | | another source is higher than the original contract, the defaulting contractor is liable for the additional cost incurred by the procuring authority. The Risk & Cost amount payable by the contractor or recoveries in lieu of Risk Purchase may be recovered from supplier by encashing/invoking Bank Guarantee, Security Deposits available with PE against the same or any other contract or may be adjusted against dues payable to supplier by PE against other purchase orders/contracts/work orders etc. by any unit/region etc. of PE. | | |
| 34 | 51 | 6.14, confidential information | 14. confidential information | We would like to request you to please include the following point in this clause: The confidentiality obligations should be applicable up to one(1) year of completion of respective assignment under this empanelment. | As per RFP |

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| 35 | 55 | 6.17 Extension in Delivery Period and Liquidated Damages (LD | Liquidated Damages (LD) | May we request to modify the LD clause as under :<br>The liquidated damages/ penalty will be applicable on for the reasons directly and solely attributable to the Bidder. | As per RFP |
| 36 | 55 | 6.17 Extension in Delivery Period and Liquidated Damages (LD | d) ii. The maximum amount of liquidated damages shall be 10% of the contract value. | Considering that the nature of the engagement is service-based and audits are expected to be performed against specific work orders, May we request to modify the LD clause as under :<br>"The maximum amount of liquidated damages shall be limited to 10% of the value of specific work order."<br>*The percentage refers to the payment due for the associated milestone/ item. | As per RFP |
| 37 | 55 | 6.18 Limitation of Liability | b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, shall not exceed the amount specified in the Contract, provided that this limitation shall not apply to the cost of repairing or replacing defective | May we request to modify the clause as below:<br>b) the aggregate liability of the supplier/ selected bidder to the Purchaser, whether under the Contract, in tort, or otherwise, **shall not exceed the diminishing value of remaining contract**, provided that this limitation shall not apply to<br>- the cost of repairing or replacing defective | As per RFP |

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| | | | equipment, or to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement. | equipment, or<br>- to any obligation of the supplier/ selected bidder to indemnify the Purchaser with respect to patent infringement.<br>- gross negligence and willful misconduct.<br>Further, May we request to add that, under no circumstance the aggregate liability for all Losses ever exceed the fees received by us in preceding 12 months for the Service(s)/work order/purchase order to which the Losses relate except in case of gross negligence or willful misconduct or indemnifying the Purchaser with respect to patent infringement or the cost of repairing or replacing defective equipment and neither party shall be liable to the other party for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, under any circumstances. | |
| 38 | 57 | 6.21 Termination | 21 Termination c) Termination for Convenience | We believe termination for Convenience should also be allowed for the selected agency as there may be circumstances where it may not be able to continue providing services due to conflict of interest or any other valid reason. Hence we request you to add the following clause<br>" Either of the parties may terminate the | As per RFP |

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| | | | | Contract without cause by giving the other party a prior written notice of at least 1 (one) month. If either of them are in breach of this Contract and do not remedy the breach within 1 (one) month of receiving the other party's written notice specifying the breach, then the other party may terminate this Contract by giving the party in breach a written notice of 7 days. In addition, the selected agency may terminate this Contract by a written notice to the purchaser if it determine that a law, regulation or anything having a similar import, or a circumstance (including cases where your ownership or constitution has changed), makes its performance of the Contract impermissible or in conflict with independence or professional rules applicable to us. Upon termination, the purchaser agree to pay for all Services performed up to the effective date of termination." | |
| 39 | 57 | 6.21 Termination | 21 Termination c) Termination for Convenience | We understood that the Purchaser may terminate the contract, in whole or in part, by providing 30 days' notice. In this regard, it is requested to kindly clarify and incorporate a provision that, in case of such termination, all active/ongoing work orders as on the effective date of termination shall remain | As per RFP |

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| | | | | valid for completion of their respective milestones. Further, payments for such work orders will be released upon completion of agreed deliverables/milestones, even if such completion extends beyond the termination date. This will ensure continuity of ongoing work and fair compensation for services already committed and executed. | |
| 40 | 67 | ANNEXURE-3: BIDDER'S AUTHORIZATION CERTIFICATE | ANNEXURE-3: BIDDER'S AUTHORIZATION CERTIFICATE {to be submitted by the bidder on his Letter head} (Enclose copy of PoA (Power of Attorney)/Board resolution stating that Auth. Signatory can sign the bid/ contract on behalf of the firm) | We understand that firms such as ours (including Big4 and other Tier 1 firms) periodically issue Board Resolutions identifying authorized signatories, instead of providing individual bidder authorization certificates for each instance. This practice is generally accepted by PSUs and government agencies at both central and state levels.<br><br>Accordingly, we believe that a valid Board Resolution authorizing the signatory to execute and sign bids/contracts on behalf of the firm should suffice for this requirement.<br><br>Kindly confirm whether our understanding is correct. | As per RFP |
| 41 | 10 | NIB | Estimated Procurement Cost | The NIB states the estimated cost as 'Rs. 71.00 Lakh' in figures but 'Rupees Ninety Six Lakh Only' in words — a discrepancy of Rs. 25 Lakhs. Please clarify the correct | Please refer corrigendum |

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| | | | | estimated value and issue a corrigendum, as this directly impacts the Bid Security amount (2% thereof) and overall bid pricing. | |
| 42 | 16 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | The eligibility clause references 'Details of Project Experience in Annexure-13,' but the RFP document contains only Annexures 1 through 12. Please provide Annexure-13 or clarify which format bidders should use for project reference submission. | Please refer corrigendum |
| 43 | 70 | Annexure-12 / BoQ | Annexure-12 / BoQ | The BoQ specifies a quantity of 40 for Sub-AUA/Sub-KUA IS Audits over 2 years (~20/year), but Annexure-12 lists only 11 Sub-AUAs currently registered. Please clarify: (a) the basis for the quantity of 40, (b) whether new Sub-AUAs will be onboarded during the contract, and (c) whether this quantity is a ceiling or an estimate for billing purposes. | As per RFP |
| 44 | 70 | Annexure-12 / BoQ | Annexure-12 / BoQ | The BoQ specifies a quantity of 20 On-boarding IS Audits over 2 years (~10 new Sub-AUAs/year). Please provide the basis for this number and confirm: (a) whether this is a ceiling or estimate, and (b) whether the bidder will be compensated at the per-unit quoted rate for actual audits conducted beyond or below this quantity. | As per RFP. |

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| 45 | 20 | 4.1(b), Frequency and type of Audit | Frequency and type of Audit | The scope states Face Authentication checklist applies 'if AUA/KUA is utilizing Aadhaar Face Authentication.' Please confirm: (a) whether DoIT&C (as AUA/KUA) currently uses Face Authentication, (b) which Sub-AUAs (if any) utilize it, and (c) whether separate pricing is required for this component in the BoQ, as it affects the audit effort and pricing. | Please refer corrigendum |
| 46 | 21 | 4.1(c), Audit Methodology and phased of Audit | Audit Methodology and phased of Audit | All IS audits are mandated to be conducted onsite. Please confirm: (a) whether travel, accommodation, and per diem expenses for audit teams at Sub-AUA locations are to be included in the quoted per-unit rate or will be reimbursed separately, and (b) whether DoIT&C will facilitate access and scheduling coordination with Sub-AUA entities. | As per RFP |
| 47 | 22 | 4.2, Project Deliverables, Milestones & Time Schedule | Project Deliverables, Milestones & Time Schedule | Section 4.2 defines T1 and T2 per milestone but provides no consolidated calendar for all 4 audit types covering 40+ entities. Please provide: (a) a master audit schedule or indicative plan showing sequencing, (b) whether multiple audits may run in parallel, and (c) whether a separate T0 (work order date) will be issued per audit type or one consolidated work order. | As per RFP |

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| 48 | 22 | 4.2, Project Deliverables, Milestones & Time Schedule | Project Deliverables, Milestones & Time Schedule | Section 4.2 states '100% of total work order value' is payable upon final audit report submission for each milestone. Please clarify: (a) whether a single rate contract work order or separate work orders per audit type will be issued, (b) how payment will be processed for 40 Sub-AUA audits (per audit or in batches), and (c) whether advance mobilisation payment is available. | As per RFP |
| 49 | 20 | 4.1(c), Audit Methodology and phased of Audit | Audit Methodology and phased of Audit | The timeline includes T2=T1+60 days for final report 'after closure of NCs of draft report.' Please clarify: (a) the maximum permissible timeframe for the auditee (DoIT&C / Sub-AUA) to respond to Non-Conformities, (b) whether delays in NC response by the auditee will extend the timeline without penalty to the auditor, and (c) who is responsible for tracking and documenting NC closure. | As per RFP |
| 50 | 19 | 4, Scope Of Work, Deliverables & Timelines | Scope Of Work, Deliverables & Timelines | The scope refers to the 'latest UIDAI IS Audit Checklists.' Please confirm: (a) which version is currently applicable, (b) whether mid-contract checklist revisions by UIDAI will require re-auditing at no additional cost to DoIT&C, and (c) whether bidders will receive advance notice of any checklist changes during the contract period. | As per RFP |

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| 51 | 15 | 3, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA, S.No. 2 | PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | The average annual IT/ITeS turnover criterion is Rs. 1.00 Crore from the last 3 audited FYs. Please confirm: (a) whether the turnover must specifically be from IS Audit services or from broader IT/ITeS activities, and (b) whether revenue from CERT-In empanelled security services (VAPT, IS audits, penetration testing) qualifies entirely under this criterion. | As per RFP |
| 52 | 21 | 4.1(d), Project Duration | Project Duration | The contract period is 2 years from the date of signing of agreement. Please confirm: (a) the expected timeline for agreement signing post-award, (b) the anticipated date for the first audit activity (T0), and (c) whether resource mobilisation time is provided before T0. | As per RFP |
| 53 | 70 | Annexure-6 / BoQ | Annexure-6 / BoQ | The BoQ references GST at 18% for IS Audit services. Please confirm: (a) the applicable GST rate and SAC code for CERT-In empanelled IS Audit services, (b) whether the 18% rate is confirmed by DoIT&C, and (c) whether any GST exemption or concessional rate applies to government department clients such as DoIT&C. | As per RFP |

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| 54 | 22 | 4.2, Project Deliverables, Milestones & Time Schedule | Project Deliverables, Milestones & Time Schedule | The RFP notes new Sub-AUAs may be onboarded during the contract. Please confirm: (a) whether audits of newly onboarded Sub-AUAs will be covered at the quoted per-unit BoQ rate under the same rate contract, (b) whether separate work orders will be issued per Sub-AUA or batched annually, and (c) whether the maximum number of Sub-AUAs to be audited is capped. | As per RFP |
| 55 | 10 | 1-NIB | Estimated Procurement Cost | The Bid Security is stated as Rs. 1,42,000 (2% of Rs. 71 Lakh). Given the estimated cost discrepancy between figures (Rs. 71 Lakh) and words (Rs. 96 Lakh), please confirm the correct Bid Security amount to be deposited after the corrigendum is issued, to avoid disqualification of bids. | Please refer corrigendum |
| 56 | 15 | 3.1, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | a) Preferably three years of experience in Information Security (IS) / Application Security / VAPT Auditing work.<br>b) Should have carried out at least five Information Security (IS) Audits of Aadhaar AUA or ASA or Sub-AUA applications in the last three years. | Relaxation in experience of 5 IS audits of Aadhaar AUA/ASA/Sub-AUA The RFP has requirement of 5 IS audit of Aadhaar AUA or ASA or Sub-AUA application in the last three years in addition to the requirement of three years of experience in IS / Application security / VAPT auditing work. Suggestions: We hereby suggest that rule no 3.1.1(b) i.e. at least 5 IS audit of Aadhaar AUA or ASA or Sub-AUA applications in the last three years, should be waived. Basis: We are | As per RFP |

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| | | | | empanelled CERT-IN auditor having sufficient experience of IS / Application / VAPT audit in private sectors including PSU Banks to handle the assignment as depicted in RFP. Find the list of our experience in the field of IS AUDIT/VAPT: 1. Annexure 1 - CERT-IN Empanelled certificate 2. Proof of our IS audit experience carried out | |
| 57 | 10 | 1-NIB | Bid Evaluation Criteria (Selection Method) | QCBS over LCBS method The bidder respectfully submits that the scope of this RFP involves Information Security Audit of the Aadhaar Authentication Ecosystem (AUA/ASA/Sub AUA/Sub KUA), which constitutes highly sensitive, UIDAI regulated national digital infrastructure. Suggestion for change in selection method: Given the criticality of Aadhaar data security, statutory compliance requirements, and strict annual submission timelines to UIDAI (before 31st March), selection solely on Least Cost Based Selection (LCBS) may not adequately capture the importance of technical capability, domain expertise, and audit quality. The bidder therefore requests the Procuring Entity to kindly consider adopting Quality and Cost Based Selection (QCBS) for this procurement, so as to ensure engagement of a technically competent and | As per RFP |

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| | | | | experienced auditor, thereby mitigating compliance and operational risk and aligning with the intent of value based procurement under RTPP Act, 2012. | |
| 58 | 15 | 3.1, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | The bidder should be a Proprietorship firm duly registered either under the Rajasthan Shops & Commercial Establishments Act, 1958 or any other Act of State/ Union, as applicable for dealing in the subject matter of procurement.<br>(Note: A self-certified declaration regarding the non-applicability of registration to any Act should be submitted by the bidder)<br>OR<br>A company registered under Indian Companies Act, 1956<br>OR<br>A partnership firm registered under Indian Partnership Act, | The current eligibility criteria specify that bidders may be a company registered under the Indian Companies Act, 1956. However, it is submitted that the Companies Act, 2013 has replaced the Companies Act, 1956, and all new company registrations are carried out under the 2013 Act.<br>In view of the above, we request the authority to kindly amend the clause as follows:<br>"A company registered under the Indian Companies Act, 1956 or the Companies Act, 2013."<br>This amendment will ensure alignment with the prevailing legal framework and enable participation of all eligible companies. | Please refer corrigendum |

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| | | | 1932.<br>Note: Consortium is not allowed | | |
| 59 | 15 | 3.1, PRE-QUALIFICATION/ ELIGIBILITYCRITERIA | a) Preferably three years of experience in Information Security (IS)/ /Application Security/VAPT Auditing work.<br>b) Should have carried out at least five Information Security (IS) Audits of Aadhaar AUA or ASA or Sub-AUA applications in the last three years | To ensure the maximum participation we request you to kindly modify the criteria such as:<br>a) Preferably three years of experience in Information Security (IS)/ /Application Security/VAPT Auditing work.<br>b) Should have carried out at least Two Information Security (IS) Audits of Aadhaar AUA or ASA or Sub-AUA applications in the last Seven years | As per RFP |