

Response to Pre-Bid Queries/Suggestions/Clarifications of RFP for Procurement of System Software and database Licenses for RSDC					
RFP Ref No.: F3.3(555)/RISL/Pur/2025-02767-8253557/BSDC-202, Dated 24-10-2025.					
Sl. No.	RFP Page No.	RFP Rule No.	Rule Details	Query/Suggestion/Clarification	Comments
1	61	BOM	NA	Please confirm all the required licenses will be in name of which organization, Kindly specify same in final RFP	Refer updated RFP
2	61	BILL OF MATERIAL Point No 2	A. Red Hat Enterprise Linux Server, Premium (Physical or Virtual Nodes) Subscription for 3 Years: 50 Sockets	Kindly confirm 1. No. of Servers against these 50 Sockets ? 2. Red Hat Enterprise Linux VM's per Server or "per Socket Pair"	As per RFP
3	61	BILL OF MATERIAL Point No 3	B. Microsoft SQL Server Enterprise Edition: 24 Licences	Kindly confirm 1. Microsoft SQL Server Enterprise Edition is required with 1 Year Software Assurance?	As per RFP
4	57	Payment Terms and Schedule Point No 1	As per the RFP, 5% of the cost of licenses is to be released at the end of 1st year from the date of delivery. Since the project involves software license procurement and installation, we request a modification in the payment structure to support balanced cash flow and timely execution.	95% payment upon successful delivery, installation, and submission of OEM certificates and installation reports, duly verified by the OIC. The remaining 5% payment be released in four equal quarterly installments during the first year.	Refer updated RFP
5	57	Payment Terms and Schedule Point No 2	As per the RFP, payments are scheduled with major retention components (5% after 1st year, and 5% each after subsequent years for certain licenses). Considering the nature of the procurement (system software and database licenses), we request a revision to allow more practical and periodic disbursement.	85% of the total cost upon delivery, installation, and submission of OEM certificates. The remaining 15% payment be released in 12 equal quarterly installments spread over the 3-year support period.	Refer updated RFP
6	10	Project Details	1. Oracle Database Enterprise Edition 2. Red Hat Enterprise Linux 3. MS SQL Enterprise Licenses 4. MS Windows Standard Servers Licenses 5. MS Windows Data Centre Edition Server Licenses	As the project details includes the requirement of licenses from different OEM's i.e. Oracle, Red Hat and Microsoft ; and a single bidder might not be able to align itself with all three OEM's so we request to segregate the scope according to OEM wise packages of all three components and also make the necessary changes in the bid or EMD requirement and MAF required for the component bid for by the bidders.	As per RFP

26/12/2025
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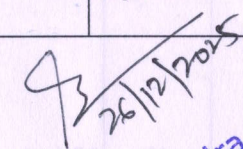
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7	57	Payment Terms and Schedule	A. 95% of the cost of licenses at the time of delivery of deliverables as mentioned. B. 85% of the cost of licenses at the time of delivery of deliverables as mentioned.	We request to amend the Payment Terms as 100% payment at the time of Delivery items/licenses and for support you may ask for additional BG and make a different item for support phase in the Payment Terms and Schedule	As per RFP
8	10	PROJECT PROFILE & BACKGROUND INFORMATION	Project Details	1. No. of Servers against these 50 Sockets ?	As per RFP
9	10	PROJECT PROFILE & BACKGROUND INFORMATION	Project Details	RHEL VMs per Server or "per Socket Pair"	As per RFP
10	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	Is this database requirement for a new project or an additional license requirement?	As per RFP
11	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	Which Oracle Database version are you interested, Standard Edition or Enterprise Edition?	As per RFP
12	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	What license are you looking at Named User license or Processor license?	As per RFP
13	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	Are you interested in cloud or on premise license?	As per RFP
14	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	What application/system will be running on this database? Is it a mission critical application?	As per RFP
15	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	How many application users?	As per RFP
16	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	Which environment it will be used, Prod/Dev/Test?	As per RFP
17	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	Will it be used on Physical server or VM?	As per RFP
18	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	If physical server, please provide processor type and number of cores in each processor? (server make and model)	SI may visit RSDC for more Details
19	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	If it's a VM, which VM platform do you use?	As per RFP
20	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	When do you plan to purchase the database? Any target implementation date?	As per RFP
21	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	Kindly share the ballpark figure.	As per RFP
22	61	ANNEXURE-1:	BILL OF MATERIAL (BoM)	How is your procurement process done, will there be a tender involved?	As per RFP

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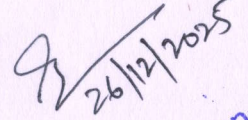
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23	12	3	QUALIFICATION/ ELIGIBILITY CRITERIA> Technical Capability	as per the tender, department has asked the expeience of IT/Ites specifically for Datacenters. We would like inform you that we have worked with many governemnt departments. You are therefore requested to kindly amend the existing clause as: (1) The bidder must have successfully executed and completed one IT/ITeS project in Data Centre Any Government department/PSU/ Bank of value not less than Rs. 10 Crores in India from 01/04/2020 to the last date of bid submission.	Refer updated RFP
24	61	ANNEXURE-1: BILL OF MATERIAL (BoM)	Sr no 2	The Unit is Mentioned as Socket.Can you confirm if it is 'Socket Pair' ?	As per RFP
25	61	ANNEXURE-1: BILL OF MATERIAL (BoM)	Sr no 2	Can you confirm How many Total Servers for which RHEL is required.	As per RFP
26	61	ANNEXURE-1: BILL OF MATERIAL (BoM)	Sr no 2	Can you confirm estimated RHEL VMs per Server as this info is not provided in RFP	As per RFP


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27	Page no 12	Rule No 3	QUALIFICATION/ ELIGIBILITY CRITERIA	The estimated tender value is ₹ 13.16 Crores. The turnover requirement of ₹ 20 Crores represents approx. 150% of tender value, which appears disproportionately high. Under the Rajasthan Transparency in Public Procurement Rules, 2013 (Rule 7(2)), the qualification criteria must be "proportionate to the nature, size and complexity of procurement". Many comparable IT/ITeS tenders stipulate annual turnover of 50-100 % of tender value. As a registered Micro/Small Enterprise (MSME), we are eligible under the Public Procurement Policy for Micro and Small Enterprises, 2012 for consideration of relaxations in turnover and experience criteria, where feasible. A requirement of ₹ 20 Crores turnover serves as a barrier to many capable MSMEs and may restrict competition, contrary to the transparency and inclusiveness intent of RTPP rules.	Refer updated RFP
28	12	3 Point 4	Technical Capability (1) The bidder must have successfully executed and completed one IT/ITeS project in Data Centre for Government/PSU/ Bank of value not less than Rs. 10 Crores in India from 01/04/2020 to the last date of bid submission. OR (2) The bidder must have successfully executed and completed two IT/ITeS project in Data Centre for Government/PSU/ Bank of cumulative value not less than Rs. 15 Crores in India from 01/04/2020 to the last date of bid submission.	Sir to bring it to your notice we are a registered MSE Unit. So requesting you to provide exemption from Relevant Experience Criteria in this clause or provide relaxation and consider work experience/ value of working with Private listed reputed Companies.	As per RFP


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