

1. INVITATION FOR BID (IFB) & NOTICE INVITING BID (NIB)

Unique Bid ref. no.	• RIS2122SLOB00044
NIB ref. no.	• Ref. No. F4.9(880)/RISL/Tech/Misc/2021/4491 Date 18-11-2021
Name & Address of the Procuring Entity	• Name: RajCOMP Info Services Limited (RISL) • Address: First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)
Name & Address of the Project Officer In-charge (POIC)	• Name: R.K. Sharma • Designation: Additional Director • Address: First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan) • Email: rksharma@rajasthan.gov.in
Subject Matter of Procurement	RFP for Selection of Agency for Redesign, Revamp, Development and Operation & Maintenance Support for eMitra Suite (Consisting of eMitra Service Delivery Platform, Mobile Applications, eMitra MIS and Analytics etc.) for Government of Rajasthan
Bid Procedure	Single-stage: Two part (envelope) open competitive eBid procedure at http://eproc.rajasthan.gov.in
Bid Evaluation Criteria (Selection Method)	Least Cost Based Selection (LCBS)-L1
Websites for downloading Bidding Document, Corrigendum's, Addendums etc.	• Websites: http://sppp.rajasthan.gov.in , http://eproc.rajasthan.gov.in , http://risl.rajasthan.gov.in
Estimated Procurement Cost	• Rs. 25,00,00,000/- (INR Twenty Five Crore Only)
Submission of banker's Cheque/ Demand draft for Tender fee, RISL processing fee and Mode of Payment Bid Security	• Bidding document fee: Rs. 5000/- (Rupees Five Thousand Only) in Cash/ Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur". • RISL Processing Fee: Rs. 1000/- (Rupees One Thousand Only) in Demand Draft in favour of "Managing Director, RISL" payable at "Jaipur". • Bid securing declaration as per the Annexure-11, on a non-judicial stamp of Rs. 50/- + 30% surcharge, as per prevailing rules Upto 12-01-2022, 2:00 P.M.
Period of Sale of Bidding Document (Start/ End Date)	Start date: 18.11.2021 End date: 12.01.2022
Date/ Time/ Place of Pre-bid Meeting	• 3 PM, 08.12.2021 • Mode: - Offline and/ or Online through WebEx (Meeting link may be obtained by sending the request on email id umeshcj.doit@rajasthan.gov.in) • Last date of submitting pre-bid queries in excel sheet as per Annexure-6 by the bidder: 08.12.2021 through email only on umeshcj.doit@rajasthan.gov.in.
Manner, Start/ End Date for the submission of Bids	• Manner: Online at eProc website (http://eproc.rajasthan.gov.in) • Start date: 18.11.2021 • End date: 12.01.2022, 3:00 PM
Date/ Time/ Place of Technical Bid Opening	• Date: 12.01.2022 • Time: 04:00 P.M. • Place: RISL, Board Room, First Floor, Yojana Bhawan, C-Block, Tilak Marg, C-Scheme, Jaipur-302005 (Rajasthan)
Date/ Time/ Place of Financial Bid Opening	Will be intimated later to the Technically qualified bidders

Bid Validity

90 days from the bid submission deadline

Note:

- 1) Bidder (authorised signatory) shall submit their offer on-line in Electronic formats both for technical and financial proposal. However, DD for Tender Fees and RISL Processing Fees should be submitted physically at the office of Tendering Authority as prescribed in NIB and scanned copy of same should also be uploaded along with the technical Bid/ cover.
- 2) * In case, any of the bidders fails to physically submit the Banker's Cheque/ Demand Draft for Tender Fee and RISL Processing Fee up to 03:00 P.M. on 31-08-2021, its Bid shall not be accepted. The Banker's Cheque/ Demand Draft for Bidding document fee and RISL Processing Fee should be drawn in favour of "Managing Director, RajCOMP Info Services Ltd." payable at "Jaipur" from any Scheduled Commercial Bank.
- 3) To participate in online bidding process, Bidders must procure a Digital Signature Certificate (Type III) as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, Safecrypt, Ncode etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC. Also, bidders must register on <http://eproc.rajasthan.gov.in> (bidders already registered on <http://eproc.rajasthan.gov.in> before 30-09-2011 must register again).
- 4) RISL will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid well advance in time so as to avoid 11th hour issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.
- 5) Bidders are also advised to refer "Bidders Manual Kit" available at e-Procurement website for further details about the e-Tendering process.
- 6) Training for the bidders on the usage of e-Tendering System (e-Procurement) is also being arranged by DoIT&C, GoR on a regular basis. Bidders interested for training may contact e-Procurement Cell, DoIT&C for booking the training slot.
 Contact No: 0141-4022688 (Help desk 10 am to 6 pm on all working days)
 e-mail: eproc@rajasthan.gov.in
 Address: e-Procurement Cell, RISL, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur
- 7) The procuring entity reserves the complete right to cancel the bid process and reject any or all of the Bids.
- 8) No contractual obligation whatsoever shall arise from the bidding document/ bidding process unless and until a formal contract is signed and executed between the procuring entity and the successful bidder.
- 9) Procurement entity disclaims any factual/ or other errors in the bidding document (the onus is purely on the individual bidders to verify such information) and the information provided therein are intended only to help the bidders to prepare a logical bid-proposal.
- 10) The provisions of RTPPA Act 2012 and Rules thereto shall be applicable for this procurement. Furthermore, in case of any inconsistency in any of the provisions of this bidding document with the RTPP Act 2012 and Rules thereto, the later shall prevail.



R.K. Sharma
(Additional Director)