

Government of Rajasthan

Department of Agriculture

Krishi Pant Bhawan, Jaipur

File No: F36(77K)/Comp/09-10/

1645 - 680

Date : 21/11/13

Deputy Director (Extension)

All

Sub: Accepting only online applications for various services through SSDG portal and clearing the pendencies till date.

With reference to the above cited matter all the officers are requested to consider the the following instructions while working on the State Service Delivery Gateway (SSDG) project made live since 1st of October, 2013:

Enclosed

20/11

Pls forward

16/11/13

1. Application received for the various services of Agriculture department covered under SSDG will not be accepted/ entertained manually. Only Online application submitted through SSDG portal from local eMitra / CSC Kiosk will be processed and entertained. If the farmers / citizens approach your office for processing them manually, kindly guide him/her to the nearest eMitra Kiosk. The list of local eMitra / CSC Kiosk can be obtained from the district collectorate office and it is also available on emitra portal (www.emitra.gov.in).
2. All applications received for the various services, through online portal of SSDG, are to be cleared / disposed and pendency is to be avoided. The latest status of the pending applications is herewith attached for your perusal. Kindly ensure that these are disposed at the earliest as Secretary, IT&C is reviewing it on weekly basis.
3. Instructions to Kiosk holders for not charging the prescribed processing fee of Rs. 30/- from citizens for the first six months from 1st October, 2013 were issued (Copy of the order is enclosed herewith). Kindly ensure that they comply by these orders.
4. In case of any difficulty faced for the smooth operation/ implementation of this project, kindly contact Addl. Director (Ext.), Head office, Jaipur.

Encl: 1. Copy of the Pendency report
2. Copy of the letter for exemption of Processing fee.


(Anil Kumar Chaplot)
Director

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Copy for information and necessary action:

1. PS to Principal Secretary, Agriculture, State Secretariat, GoR, Jaipur
2. Sr. PA to Secretary & Commissioner, IT&C, IT Building, Yojana Bhawan, Jaipur
3. Sh. A. M. Deshpande, Tech. Dir. cum Jt. Secretary, IT&C, IT Building, Yojana Bhawan, Jaipur.
4. Sh. M. L. Salodia, Addl. Director and Nodal Officer, Agriculture Deptt., Head Office, Jaipur


(H. R. Singh)
ACP (Dy. Dir.)