

No.:F5.501(1428)/DoITC HQ/2024

Dated:

**Minutes of 101<sup>st</sup> meeting of SeMT dated 18-10-2024**

The 101<sup>st</sup> meeting of the State e-Governance Mission Team (SeMT) was convened under the Chairpersonship of Secretary & Commissioner, IT&C on 18<sup>th</sup> October, 2024 in Committee Room, 1<sup>st</sup> Floor, IT Building, Yojana Bhawan Campus, C-Scheme, Jaipur. List of participants is enclosed at **Annexure -"A"**.

Agenda Item(s) discussed during 101<sup>st</sup> meeting of SeMT are indexed as follows:

S. No.	Project Proposal Name	Department/ Organization	Estimated Cost	(Rs. in Lakh)
				Page No.
1.	Manpower requirement under Rajasthan Government Health Scheme (RGHS) for Development of new modules & mobile application, inclusion of data analysis & servicing, operation & maintenance activities	RGHS/ Finance Department	522.40	2-4
2.	Lease Line for Inter-connection from Eklavya Model Residential Schools (EMRS)	TAD Department	150.00	4-6
3.	Rajasthan Agriculture Land Allotment Monitoring System (RALAMS)	Revenue Department	785.35	6-9
4.	Social Security Pension Application (RajSSP)	Social Justice & Empowerment Department	98.00	9-11
5.	Revised project proposal of Employment Exchange Management System (EEMS)	Employment Dept.	278.00	11-12
6.	Development, Operation and Maintenance of new Labour Department Management System software (LabourSoft) for Labour Department GOR.	Labour Department	1304.17	13-17
7.	Rate contract for design, laying, testing, commissioning and maintenance of Optical cable network (RajNet Capative OFC) in state of Rajasthan.	DoIT&C/ RISL	27500.00	17-18
8.	Rajasthan Revenue Court Modernization System (RRCMS)	Revenue Department	5057.29	19-23

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The followings were discussed in the meeting:

**1. Project : Manpower requirement under Rajasthan Government Health Scheme (RGHS) for Development of new modules & mobile application, inclusion of data analysis & servicing, operation & maintenance activities (SI&PF/ Finance Dept.)**

The Committee was briefed about the project proposal that for effective operation of the Health Scheme, Govt. of Rajasthan intends to procure 11 (eleven) IT manpower resources for 1 (One) Year (F.Y. 2024-25) for Development of new modules & mobile application, inclusion of data analysis & servicing, Operation & Maintenance activities under the Rajasthan Government Health Scheme (RGHS).

**Scope of Work for IT PMU for RGHS:**

The live modules and sub-modules incessantly require the Operation & Maintenance activities which includes new feature development, enhancement of existing feature and support related activities to improve the user experience.

The proposed broad scope of work for the IT-PMU during the contract period will be as follows:

- Requirement Gathering, Design, Development, Testing, UAT and rollout of the new features and modules of RGHS 3.0
- Review of Scheme and Policy Documents, Provide inputs in completion of policy documents Preparation of Functional Requirement Specification (FRS) and Software Requirement Specification (SRS)
- Enhancement/Bug Fixing of RGHS 1.0 and 2.0
- Application Management

**The detailed scope of work will be as follows:**

**RGHS Connect Mobile App** - Hospital login and live capturing of photos and feedback videos of patients through mobile app, specialty wise nearby hospital search, features for departmental users to act on HBEC, HCNP, OPD Fund enhancements requests.

**Data and Potential Fraud Analysis using SAS tool** - Tampering of document. Duplicate document uploaded for different patients, Hospital wise high cost packages, Pharmacy wise High cost medicines, Excessive utilization of implants, Month wise procedure wise claim analysis, trend analysis of claims procedure and hospital wise.

**Payment Module** - Auto creation of floats based on FIFO logic.

**HCNP** - Ticketing system for specialty addition and renewal process for empaneled hospitals, Capture specialty, infrastructure, and HR details of deemed empaneled hospitals, specialty wise NABH capturing and auto emails and alerts for expiration of any certificates, common empanelment module for RGHS and MAAY, mapping of hospitals with RajMasters, capturing hospital geo location.

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**Transaction Management System** - Identification of outlier patterns for clients, HCX Compliance of the documents, Integration with IHMS 2.0, Allowance of multiple SSOID, Track status of Transaction ID from creation to payment settlement, Biometric enabled patient admission, performance issues, Online appeal module for hospitals, Hospital Dashboard, CU and TPA Dashboard.

**Beneficiary Module** - Display documents uploaded by hospital to the beneficiaries, allowance of 2 or more SSOID for same RGHS card when 2 or more govt. employees are tagged in same card.

**Reporting Module** - FY Wise treatment and expenditure, hospital wise payment, data mart preparation for frequently required multiple reports, validate discrepancies in current reports.

**OPD Fund Enhancement** - Separate wallet maintenance for increased limit to be utilized against treatment only against which the limit has increased, multi disease option availability to beneficiary.

**Reimbursement Module** - Less paid and rejected reopen cases for reimbursement 1.0, 2.0, 3.0.

**User Role Management** - Frontend options for mapping and changing roles and menus permission w.r.t. user.

**Admin Functionalities** - Single front end window to track all types if TIDs/ Invoices/ Reimbursement Claims.

### **Tele Consultation Module**

**Alerts and Notifications to key stakeholders** for exceptional cases and cutlers, daily bulletin and daily report of claims district wise and procedure wise to be auto emailed.

**UI/ UX** - Content Management Module, upgraded Interface for ease of user navigation, ChatBot.

### **Database Partitioning and Data Archival Policy**

**Grievance Module** – Allowing user to capture audio, Integration with Bhashini app.

### **Integration with IHMS**

### **Security Audit**

### **Financial Implication:**

Finance Department, GoR provided necessary Administrative and Financial Approval for the aforesaid activities of the project proposal. Details of the funds and manpower requirement mentioned as per below table:

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(Amount in Rs.)

Resource Level	NICSI Fee Rate (INR/ Month)	No. of Resources	No. of Man Months	Project Expenditure
Subject Matter Expert with 10+ yrs. experience for Tier-I	4,41,000	1	12	52,92,000
Consultation with 10 yrs. and < 15 yrs. experience (Management/ Functional Profile Tier-I)	3,30,750	1	12	39,69,000
Consultation with 10 yrs. and < 15 yrs. experience (Technology Profile Tier-I)	3,30,750	1	12	39,69,000
Consultants with 06 yrs. and < 10 yrs. experience (Management/ Functional Profile Tier-I)	3,03,187.5	1	12	36,38,250
Consultation with 06 yrs. and < 10 yrs. experience (Technology Profile Tier-I)	3,03,187.5	5	12	1,81,91,250
Consultation with <3 yrs. experience (Technology Profile Tier-I)	2,31,525	1	12	27,78,300
Consultants with <3 yrs. experience (Management/ Functional Profile Tier-I)	2,31,525	1	12	27,78,300
<b>Total</b>		<b>11</b>	<b>-</b>	<b>-</b>
<b>Net Professional Fee</b>				<b>4,06,16,100</b>
<b>NICSI Charges (@9%)</b>				<b>36,55,449</b>
<b>GST (@18%)</b>				<b>79,68,879</b>
<b>Grand Total (Five Crore Twenty-Two Lakh Forty Thousand Four Hundred Twenty Eight Only)</b>				<b>5,22,40,428</b>

**Fund Management:**

Expenditure would be met from the funds available/ managed by RGHS/ SIPF Dept., GoR.

**The Committee accords post-facto technical approval on the proposal having estimated cost of Rs. 522.41 Lakh.**

**2. Project : Lease Line for Inter-connection from Eklavya Model Residential Schools (EMRS) (TAD Dept.)**

The Committee was briefed about the project proposal as Eklavya Model Residential Schools (EMRS) are established to deliver quality education and overall development to tribal students. These schools are operated and managed by National Education Society for Tribal Students (NESTS) under Ministry of Tribal Affairs and Tribal Area Development Dept. These schools provide modern facilities and a comprehensive learning experience. 31 EMRS established across tribal areas in Rajasthan. These institutions offer a supportive learning environment with modern facilities, aiming to address educational disparities and promote academic success. By ensuring that tribal students have access to secure, well-resourced residential facilities, the department enhances their educational experience and supports their overall development. This approach is

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designed to improve educational outcomes, preserve tribal cultures, and contribute to the socio-economic upliftment of tribal communities.

For effective & efficient reporting and monitoring of these Residential School and hostels facilities, following project have been implemented:

1. Hostel & Scheme Monitoring System (HSMS) is implemented for effective monitoring of hostels/Residential Schools being managed by the department.
2. Smart Classrooms and Digital Library are established to provide tribal students to modern technology-based learning facilities in order to enhance their academic performance.
3. CCTV Camera will be established in Tribal Hostels/Residential School under "Ladli Suraksha Yojana".
4. Subject experts delivered lectures using smart classrooms in these Residential School. NESTS, New Delhi also going to be setting up Smart Classrooms in each classes from 6<sup>th</sup> to 12<sup>th</sup> of schools.

To ensure all the above-mentioned IT initiatives, department intend to establish 100 Mbps Internet Leased Line connection in 15 EMRS.

**Objectives of the proposed project proposal:**

National Education Society for Tribal Students (NESTS), New Delhi is going to be established Smart Classrooms in each classes from 6th to 12th in every EMRS. It has already provided internet facilities in 15 EMRS through BSNL and directed to TAD Department for remaining. To ensure the effective and seamless operation of all the above-mentioned IT initiatives in EMRS, including digital academic and administrative activities i.e. online admission, Smart Classrooms, e-library, Real Time Online Communication, monitoring etc. Internet Lease Line connectivity of 100 Mbps is needed. The proposed system network connectivity will facilitate effective implementation of above digital academic activities at the ground.

**Project Scope:** Providing 100 Mbps ILL Connection in 15 Eklavya Model Residential School.

The broad scope of the project includes but not limited to conduct the feasibility study, Design, Testing, and implement the ILL Connection for 15 sites including 3 years operations & maintenance support services including the new links established.

**Estimated financial implication:**

SN	Service Type	Description of Work	Qty.	Total Amount
1	FMS	100 Mbps ILL in EMRS (establishment and support services up to 3 years)	15	150.00 Lakh (including GST & Service Charges)

**Fund Management:**

Expenditure would be met from the funds provided by Govt. of India.

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**The Committee advised TAD, Udaipur to share the detailed information of aforesaid locations with RISL, Jaipur.**

**The Committee accords technical approval on the proposal having estimated cost of Rs. 150.00 Lakh.**

**3. Project : Rajasthan Agriculture Land Allotment Monitoring System (RALAMS)**  
(Revenue Dept.)

The Committee was briefed about the project proposal that Revenue Dept. intends to do the work of Software Development, Maintenance and Technical Support at various levels for RALAMS (Rajasthan Agriculture Land Allotment Management System) for the purpose of allotment of unrestricted government land for various purpose like construction of Hospital, School, College, hospice, other building for public use, industrial area, Establishment of power plants based on renewable energy etc.

**Scope of Work:**

1. Provision to applicant apply online application for land allotment
2. Acknowledgment to the applicant through SMS.
3. Application status
4. Auto forward application to concerned authority
5. System generated land allotment order digitally signed by concerned authority.
6. Integration with Land records.
7. Real time concerned patwari received allotment order and initiate mutation.
8. Report from applicant as per duration condition mentioned in allotment order
9. Dashboard
10. Various MIS Reports
11. Portal Security Audit
12. In future integrate with GIS.

**Presently Working System:**

In present scenario a physical application is submitted by applicant for land allotment in concerned collector office. After receive application concerned collector forward to SDM, SDM forward to tehsildar and tehsildar forward to patwari for inspection and which khasra could allot for the purpose mentioned in application. Revenue officials deal with it and then allotment order generated manually. There is no monitoring mechanism to find how many applications received by the office and what is status, it's totally depended on concerned revenue official. Applicant so many times to move concerned office for his/her work. This all process is time consuming that why to get the land allotment order take time. Higher authorities also not able to monitored the reason of pendency of application, etc.

**Proposed working System:**

To overcome with this manual land allotment process, revenue department feel desired to develop online portal for land allotment. In this portal applicant can apply online, know the status of application and get digitally signed allotment letter.

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### **Project Tenure:**

The current proposal is for Software development and maintenance of Rajasthan Agriculture Land Allotment Monitoring System (RALAMS) and providing technical support for period of **Five years** (From 01-04-2024 to 31-03-2029) and budgeting of yearly basis.

### **Technology for Development:**

Front end Asp.Net latest Version  
Back end MS SQL 2017 or Higher

### **Hardware for Development Cell, NIC:**

Sr. No.	Description	Numbers	Remarks
1	Desktop	6	Latest configuration and rates are as per mentioned in DoITC website Annexure
2	Laptop	1	
3	Network MFP Printer	1	

### **Hardware for Data Centre:**

S. No.	Description	Numbers	Remarks
1	Application Server	1	32v core 128GB RAM
2	Database Server	1	
3	Staging Server for application & database	2	
4.	Storage	1 TB	

The procurement of hardware will be done by Revenue Department for revenue courts and development cell.

### **Data Centre Cost:**

Data Centre Infra estimated Cost for 5 years is Rs. 300.00 Lakh, which include servers, OS license, DB license, storage etc.

### **Hardware Cost Estimates for Development Cell:**

(Rs. in Lakh)

S. No.	Description	Estimated Cost	Total Cost	Remarks
1.	Desktop (Rs. 0.90 * 6 = Rs. 05.40 lacs)	0.90*6	<b>5.40</b>	1. Hardware procurement will be done by the Dept.
2.	Laptop (Rs.0.75 lacs)	0.75*1	<b>0.75</b>	
3.	Network MFP Printer (Rs. 0.40 lacs)	0.40*1	<b>0.40</b>	2. Latest configuration and rates are as per mentioned in DoITC website.
	<b>Total</b>		<b>6.55</b>	

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### **Technical Manpower Cost Estimates:**

The year wise estimated cost is as follows:

(Rs. in Lakh)

S. No.	Description	Estimated Cost					Total Cost
		2024-25	2025-26	2026-27	2027-28	2028-29	
1.	Software Development, Customization & Maintenance	64.00	76.80	92.20	110.60	132.70	<b>476.30</b>
2.	Contingency, Consumables Miscellaneous, Tour & Travels	00.50	00.50	00.50	00.50	00.50	<b>2.50</b>
3.	<b>Project Cost Payable</b>	<b>64.50</b>	<b>77.30</b>	<b>92.70</b>	<b>111.10</b>	<b>133.20</b>	<b>478.80</b>
4.	Notional Cost of NIC Officials (Borne by NIC)	<b>60.00</b>	<b>63.60</b>	<b>67.40</b>	<b>71.44</b>	<b>75.74</b>	<b>338.18</b>

The manpower would be deployed by NICSII through its empanelled agencies. All cost estimates indicated in the proposal are tentative and may change at the time of actual execution of the project.

Description	No. of Manpower	Estimated cost per year in Lakh
Level 4 (Minimum work experience 1 years) with one increment - Tier 2	2	21.00
Level 5 (Minimum work experience 1 years) with one increment - Tier 2	2	17.00
Level 6 (Minimum work experience 1 years) with one increment - Tier 2	1	12.00
Level 7 (Minimum work experience 5 years) with one increment - Tier 2	1	14.00
Yearly 20% increase in rate		

### **Overall Financial Implication:**

Sr. No.	Item Name	Amount (Rs. in Lakh)
1.	ICT Hardware for Development Cell	6.55
2.	Data Centre Infrastructure	300.00
3.	Technical Manpower (5 Years)	478.80
<b>Total</b>		<b>785.35</b>

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**Fund Management:**

Expenditure would be met from the funds available/ managed by Revenue Dept., Govt. of Rajasthan.

**The Committee advised to incorporate latest technology in development of the RALAMS application.**

**The Committee accords technical approval on the proposal having estimated cost of Rs. 785.35 Lakh.**

**4. Project : Social Security Pension Application (RajSSP) (SJED)**

The Committee was briefed about the project proposal that RajSSP application is a web based application design and development for Social Justice and Empowerment Department. It is hosted at State Data Centre and it's operational since 2011. Application was developed on windows platform i.e. .Net and MS SQL. The basic objective of the Dept. is to technical support for ongoing Social Security Pension Portals along with enhancement in existing modules and new features addition in the portal.

**Scope of Work:**

- Maintenance of existing application <https://ssp.rajasthan.gov.in>
- New modules development as per department requirement or change in rules.
- Maintenance of android version of mobile application.
- Development of mobile application for IOS mobiles.
- Technical support through help desk.

**Proposed Solution:**

**System Overview-** The project activities will be implemented in the project duration based on application module wise user request, starting from approval of the Project Proposal submitted by NIC, from SJED and the transfer of funds to NICS by SJED` whichever is last. Enhancement is existing modules and new application module development as listed above under Project Scope.

**System Design-** Department (SJED) will explore and submit new requirements for which modules will be enhanced or develop as new. Identified and desired task will be executed in the project duration with the following approach.

- Technical Manpower for development of the software and mobile App will be funded by SJED. The manpower will be hired through NICS.
- Maintenance of android version of mobile application.
- Development of mobile application for IOS mobiles.
- Development of Portal using .NET and SQL server platform.

Application and Mobile App will be deployed after Security Audit process.

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## **Implementation Plan:**

### **Project Governance Structure-**

- Process and Application Certification Team (PACT) – SJED has already constituted PACT for approving all processes of the new developed App and Portal. Only after approval of PACT or departmental approval, the Portal/module is developed and implemented.
- Dedicated Helpline has been established by SJED for each portal.
- Nodal Officer as a single point of contact (SPOC) for all the portals has been designated by the SJED.
- Coordination Team / Implementation Committee consisting of officials from the SJED and NIC

### **Pilot and/or Roll-out Implementation-**

Application Portals are already developed and rolled out in the state so Pilot implementation is not required.

### **Training & Capacity Building-**

- Training on each modules has been provided to master trainers and helpline officials.
- Regular awareness sessions and capacity building sessions are being organized on Video Conferencing.

### **Challenges/ Risks with Mitigation Plan-**

Applications/ Portals are already implemented with the coordination of SJED and NIC.

### **Project Duration and Major Milestones:**

Project Duration will be One (1) year from the date of fund transfer to NICS. During this duration maintenance of existing application, Help Desk and Consultancy. Project can be further extended for next two years for Maintenance of application.

### **Resource Overview:**

Hardware to be procured and provided by SJE Department

S.No.	Item	Number
1	Personal Computer	Five
2	Multi-Function Printer	Two
3	Lap Top	Two

### **Project Cost:**

The cost estimates mentioned in the proposal are approximate in nature and as per the current empanelled rates for hiring of manpower resources from NICS. NICS may hire the manpower resources through its empanelment or through GeM. The project cost is as under:

(Amount in Rs.)				
S. N.	Position	No. of Persons	Tentative monthly Salary	Yearly Exp.
1	Maintenance and technical support of RajSSP Application and Mobile Application	One	1,50,000	18,00,000
2	Senior Data Base Admin	One	2,00,000	24,00,000

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S. N.	Position	No. of Persons	Tentative monthly Salary	Yearly Exp.
3	Senior Front End Developer	One	2,00,000	24,00,000
4	Senior Mobile App Developer	One	1,50,000	18,00,000
5	Help Desk and Training (Office Assistant)	Two	46,000	11,00,000
6	Security Audit and Safe to Host certification of Desktop Application and Mobile Application			1,00,000
7	Misc. (Tour/Travel/Stationary etc.) and Contingency			2,00,000
	<b>Total Project Cost</b>			<b>98,00,000</b>
				<b>98.00 Lakhs</b>

**Fund Management:**

Expenditure would be met from the funds available/ managed by Social Justice & Empowerment Dept., Govt. of Rajasthan.

**The Committee accords technical approval on the proposal having estimated cost of Rs. 98.00 Lakh.**

**5. Project : Revised project proposal of Employment Exchange Management System (EEMS) (DoIT&C/ RISL)**

The Committee was briefed about the project proposal. Employment Exchange Management System (EEMS) application being used in Employment Dept. was developed by RISL for disbursement of unemployment allowance under "Mukhyamantri Yuva Sambal Yojana" Scheme of GoR.

In continuation of Budget announcement, GoR has announced "Mukhyamantri Yuva Sambal Yojana-2021" which is due to be rolled out from 01-01-2022. GoR has included this scheme as its flagship project. Due to this new scheme, there are several fundamental changes in the application which are not feasible in the existing EEMS portal.

EEMS Project has been started from 02-01-2012. In the 29<sup>th</sup> SeMT meeting held on 21-05-2012; basically, technical approval was accorded for EEMS project along with estimated cost of the project as Rs. 9.53 Crore.

Earlier the project was envisaged by considering the hardware for RSDC, backend development for field offices, s/w development and OPEX for 2 years, later it was decided that hardware requirement and most of the scope under software development was fulfilled by e-District and SSDG MMP project. Only employer registration and job festival modules are left in original scope. Due to this revision in the original SoW of the project, project cost was also reduced from Rs. 9.39 Crore to Rs.24.09 Lakh.

Further, SoW has been revised as per department requirement for two years O&M with FMS of Web Portal of Skill, Employment and Entrepreneurship and EEMS application. Subsequently

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Project cost was increased from Rs. 24.09 Lakh to 115.00 Lakh which was approved during 80<sup>th</sup> Meeting of SeMT held on 10-09-2020.

Furthermore, project cost was increased from Rs. 115.00 Lakh to 198.00 Lakh and the revised project cost for EEMS project was approved during 89<sup>th</sup> Meeting of SeMT held on 30-12-2021.

On request of Employment Dept., fund for F.Y. 2024-25 of Rs. 80.00 Lakh is to be allotted from DoIT&C budget head "Backend & New project" to run the project and from next F.Y. 2025-26, Dept. will manage fund itself for the continuation of FMS services.

The present FMS support services has been expired on 25-04-2024 from Tier-1 empanelment of RISL. Therefore, Dept. required fund for the FMS support for EEMS portal is as mentioned below:

(Amount in Rs.)

S.No.	Service Type	Description of work	Qty.	Unit	Unit Cost	Total Amount (Incl. all Taxes)
1	FMS	FMS along with application development (12 months)	1.00	Year	69,00,000.00	69,00,000.00
2	FMS	Contingency Charges for manpower consultation, vehicle expenses 5%	1.00	Year	3,45,000.00	3,45,000.00
Total						72,45,000.00
RISL Service Charges						6,29,600.00
CGST @9% on RISL Service Charges						56,664.00
SGST @9% on RISL Service Charges						56,664.00
<b>Grand Total</b>						<b>79,87,928.00</b>
<b>Say Rs. in Lakh</b>						<b>80.00 Lakh</b>

The **revised estimated cost** of the proposal is Rs.198.00 Lakhs + Rs.80.00 Lakhs = Rs. 278.00 Lakhs for FMS of existing EEMS Portal.

#### **Fund Management:**

Expenditure would be met from the funds available under "Backend & New Projects" Budget Head of Dept. of IT&C, Govt. of Rajasthan.

**The Committee accords technical approval on the proposal having revised estimated cost of Rs. 278.00 Lakh.**

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**6. Project : Development, Operation and Maintenance of new Labour Department Management System software (Labour Soft) for Labour Dept., GoR**

The Committee was briefed about the project proposal that Labor Department is presently utilizing day to day services viz registration, inspection, BoCW Cess registration, institution registration/license under all the labor acts, beneficiary registration under the Building and Other Construction Workers Act, 1996 and the benefits of the schemes to the beneficiaries through this online portal. At present the contract for LDMS portal for operation and maintenance was given to CompuCom Software Ltd through Raj Comp Info Services Ltd (RISL) (DOIT) for a period of 5 years from December 2019 to December 2024. Now the department had requested operation and maintenance of LDMS portal through NIC/NICSI

LDMS portal is presently hosted on the State Data Center and data center services offered by the DoITC, Jaipur on the request of DoL.

**Scope of Work:**

This proposal is of the maintenance, enhancement, third party integration of LDMS (Labour Department Management Portal) and study of reengineering, reprocessing and upgradation of existing online services offered by Labour Department.

- Ongoing Technical support various running modules
- Enhancement in existing modules in term of UI and features addition
- Technical support in security auditing of the application by third party
- Design and development of new modules in existing applications.
- Capacity Building of department officials
- Implementation support of Application to department
- API integration with central government portal having registered Labour database

**Description of the work**

- Customization of existing portals based on the user requirements and guidelines received from government time to time.
- API integration with central government portal having registered Labour database
- enhancement in Quasi-Judicial module
- Ongoing technical support and maintenance of various running modules viz. registration, inspection, BoCW Cess, recovery, standing order, returns, scheme modules
- The NIC will provide technical support in related software issue in future demand also.

**Proposed Solution:**

Labour Dept. intends to obtain services for ongoing technical support for all existing portals developed along with enhancement in existing modules and new features addition in the portal.

**System Design**

This project proposal includes the enhancement and upgradation of existing digitization work of DoL as a set of web-based G2G and G2C services. The system also involves integration of third- party APIs for seamless delivery of services. Department (DoL) will explore and submit

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new requirements for which modules will be enhanced or develop as new. Identified and desired task will be executed in the project duration with the following approach.

- Technical Manpower for development of the software and mobile App will be funded by DoL. The manpower will be hired through NICSI.
- Development of Android Mobile App using suitable app platform.
- Development of Portal using .NET Core and SQL server platform.
- Application and Mobile App will be deployed after Security Audit process.

### Proposed Technology Stack

Presently used development environment are as

- .Net Stack for Development and Deployment of the LDMS Portal (Labour Soft)
- Database: SQL Server 2014
- Frontend: HTML, java script, ASP.net 4.0
- Application Server: IBM Blade server 64 GB RAM, Xeon E5 Processor, Windows Server 2012, IIS
- Database Server: IBM Blade server 256GB RAM, Xeon R Processor

### Project Duration and Major Milestones:

- For the period of first year this project is under scope of maintenance, enhancement, third party integration of LDMS (Labour Department Management Portal) and study of reengineering, reprocessing and upgradation of existing online services offered by Labour Department.
- Tentative proposal for Seven (7) years.

### Resource Overview:

S.No.	Particulars	Quantity	Duration, if applicable
<b>A</b>	<b>System Software for Development and deployment</b>		<b>Will be provided by DoL</b>
<b>B</b>	<b>User Side Hardware</b>		
B.1	Deployment Hardware	<b>Infrastructure will be provided by DoL</b>	
<b>C</b>	<b>DC-DR for hosting of the Application</b>		<b>By DoL at Rajasthan State Centre and State DR or any identified data centre in technical consultation with NIC**</b>
<b>D</b>	<b>IT/Non- IT Infra Requirement for project team (For Solutions Development and testing)</b>		<b>By DoL as per requirement</b>
D.1	Desktop Systems with latest configuration	10 Nos.	<b>To be procured by DoL</b>
D.2	Laptop with latest configuration	1 No.	
D.3	Mobile Phone for App development support and testing	1 No.	
<b>E</b>	<b>Manpower</b>		
E.1	Software development, maintenance, enhancement, implementation and Technical Support	As per requirement	Project Period

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E.2	Post implementation, maintenance and Tech. Support		As per the requirements of DoL and decided by the DoL.
E.3	Manpower Support for Regular Department level functioning on the LDMS Portal (Labour Soft)		Department will arrange at their own level
<b>F</b>	<b>Others, if any</b>		
F.1	As and when Required		<b>By user DoL based on requirements submit</b>

### **Project Cost:**

The estimated project cost is Rs. 99.80 Lakhs for 12 months (No H/w, System S/w cost include in it).

S.No.	Particulars	Estimated amount in INR (Lac Rs.) for One Year
<b>A</b>	<b>Software Cost</b>	
A.1	Software License	To be procured by Department
A.2	Software AMC & Support	To be procured by Department
<b>B</b>	<b>Infrastructure Cost</b>	
B.1	Cloud/Server	To be procured by Department
B.2	Storage	To be procured by Department
B.3	Network	To be made available by Department
B.4	Co-location charges	To be borne by Department (if any)
B.5	User side infrastructure	To be provided by Department
B.6	Hardware AMC & Support	To be taken by Department
<b>C</b>	<b>Manpower Cost</b>	
C.1	Software Enhancement (hiring of manpower)	96.30 Lacs
C.2	Maintenance and study (hiring of manpower)	
C.4	Advisory /PMU	To be established by department
<b>D</b>	<b>Audit &amp; Certification Cost</b>	
D.1	Application Audit	To be done by Department
D.2	Network Audit	To be done by Department
D.3	SSL Certification	To be done by Department
<b>E</b>	<b>SMS &amp; Email Cost</b>	
E.1	SMS Charges	To be done by Department
E.2	Email Charges	To be borne by Department (if any)
<b>F</b>	<b>Other Cost</b>	
F.1	Helpdesk/ Call Centre	To be established by Department
F.2	Capacity building / training	To be done by Department. NIC will facilitate faculty
F.3	IT/Non-IT infrastructure for the project team	To be procured by Department
F.4	Travel	2.00 Lacs
F.5	Workshops Cost	To be done by Department
F.4	Miscellaneous	1.5 Lacs

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	expenses (Books, Mobile, and Journals, Consumables etc.)	
F.5	Additional expense heads, if any	NA
<b>G</b>	<b>Contingency @ X%</b>	X% of SUM(A+B+C+D+E+F)
<b>H</b>	<b>Total</b>	<b>99.80 Lacs</b>

**Manpower Rate for 1<sup>st</sup> year (2024-25):**

(Amount in Rs.)

Post	Qty.	Per month cost	Multiply by	Per month total cost	Per year total cost
PM	1	1,52,319.96	1	1,52,320.00	18,27,840.00
DBA & Sr. Developer	2	1,28,886.12	2	2,57,772.20	30,93,267.00
Developer	3	87,876.90	3	2,63,630.70	31,63,568.00
UI/ UX	1	64,443.06	1	64,443.06	7,73,316.70
Jr. Developer	1	64,443.06	1	64,443.06	7,73,316.70
<b>8</b>	<b>Total Amount</b>			<b>8,02,609</b>	<b>96,31,308</b>

**Manpower Rate for 2<sup>nd</sup> year (2025-26):**

(Amount in Rs.)

Post	Qty	Per month cost	Multiply by	Per month total cost	Per Year Total Cost
PM	1	1,52,320.00	1	1,52,320.00	20,23,418.00
DBA and Sr Developer	3	1,28,886.10	3	3,86,658.40	51,36,370.00
Developer	4	87,876.90	4	3,51,507.60	46,69,427.00
UI/UX	1	64,443.06	1	64,443.06	8,56,061.60
Jr. Developer	3	64,443.06	3	1,93,329.20	25,68,185.00
<b>12</b>	<b>Total Amount</b>			<b>11,48,258</b>	<b>1,52,53,461</b>

Note: After F.Y. 2025-26, the rates will be increased by 10% every year.

**Estimated Cost Estimates for Seven Years:**

The maintenance and new development of the portals, tentative year wise expenditure for the project are:

(Rs. in Lakh)

SN	Activity	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31
1	Study, Design, Development, Customization, enhancement, maintenance and technical support	96.30	152.60	167.86	184.64	203.11	223.42	245.76
2	Contingency, Consumables miscellaneous expenditure along with Tour & travels	3.50	3.50	3.85	4.23	4.65	5.12	5.63
	<b>Total</b>	<b>99.80</b>	<b>156.10</b>	<b>171.71</b>	<b>188.87</b>	<b>207.76</b>	<b>228.54</b>	<b>251.39</b>
	<b>Grand Total (excluding taxes)</b>						<b>1304.17</b>	

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**Fund Management:**

Expenditure would be met from the fund available/ managed by Labour Dept., Govt. of Rajasthan.

**The Committee advised to incorporate latest technology in development of the LabourSoft application.**

**The Committee accords technical approval on the proposal having estimated cost of Rs. 1304.17 Lakh.**

**7. Project : Rate contract for design, laying, testing, commissioning and maintenance of Optical cable network (RajNet Capative OFC) in State of Rajasthan.**

The Committee was briefed about the project proposal that Govt. of Rajasthan has taken an initiative to connect Camera Pole/ RF locations and Government offices on OFC (Optical Fiber Cable) under RajNET Project (erstwhile RajSWAN).

In the 94th SeMT meeting dated 21.10.2022, the approval was granted as mentioned below:

"GoR has setup Command and Control Centers at all District Headquarters of Rajasthan State. It has observed that OFC network is required for connection of Cameras (to be installed at various location in the respective District Headquarters) to respective Command and Control Centers. In order to provide OFC connectivity to various Camera Poles /RF location and Government offices and building, approx. 3000 KM. of OFC was required across the State.

The estimated cost of the project was approx. Rs. 260 Cr for establishing complete end- to-end OFC network, including five years maintenance charges. There will be additional expenditure of approx. 15 Crores for payment to local bodies towards road cutting/restoration charges. The project cost shall be funded from State budget and expenditure shall be booked under RajNET."

Hon'ble CM has announced in Budget announcement year 2023-24, that the number of CCTV cameras will be increased to 5 lakh in a phased manner so that common people, especially women feel safe in every part of the state.

Further, Hon'ble CM has announced in Budget announcement year 2024-25 (Vote on Account 2024-25), regarding CCTVs camera poles in "Laadli Suraksha Yojana", as per following details:

"बालिका । महिलाओ से छेडछाड व अपराध की प्रभावी रोकथम के लिए प्रत्येक जिले में प्राथमिकता के आधार पर सार्वजनिक स्थलो, बालिका छात्रावासो एवं नारी निकेतनो में केमरे स्थापित करने के उद्देश्य से 'लाडली सुरक्षा योजना' शुरू किए जाने की मैं घोषणा करती हूँ।"

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In continuation to this, list of locations has received where cameras poles are proposed to be installed under "Laadli Suraksha Yojana", which is up to block levels also.

In order to provide OFC connectivity to various Camera Poles /RF location and Government offices building up to block level, it is proposed to lay approx. 3000 Km. of OFC across the State in coming 2 years.

Here it is pertinent to mention that fiber laying for most of the H.O. at block level is being done and additional requirement is to connect the camera poles and offices from the nearest location available or to laying the new OFC as per the feasibility subject to RoW permission and cost benefit analysis (CBA). If OFC laying is not economical viable as per CBA, the connectivity may be taken from the BSNL or other ISP as P2P/MPLS connectivity as per their feasibility and active rate contract with RISL.

### **Financial Implication:**

In 94th SeMT meeting, the budget of Rs. 260 Cr. for establishing of OFC network and budget of Rs. 15 Cr. was approved for payment to local bodies towards road cutting/restoration (ROW) charges.

The expenditure of Rs. 85 Cr. is expected to be incurred for establishing of OFC network out of Rs. 260 Cr. and expenditure of Rs 10 Cr. is expected to be incurred for payment towards road cutting/restoration (ROW) out of Rs. 15 Cr. Main reason for the less expenditure is RoW permission issues at various local authorities. Now the issue has been addressed by the GoI its rules under the Telecommunication Act.

### **Fund Management:**

The expenditure would be met from the funds available/ managed under the budget head "RajNET".

**The Committee accords technical approval on the project providing captive OFC laying for camera poles/ RF locations and Government buildings up to block level and for Budget Announcement(s)/ requirement(s) (if any) of Govt. of Rajasthan, including 3 years of AMC of fiber routes.**

**In 94th meeting of SeMT the earlier project with estimated cost of Rs. 275.00 Crore was approved out of which Rs. 95.00 Crore expected to be incurred by 31-03-2025. In view of this, the Committee accords technical approval for balance amount of Rs. 180.00 Crore towards this project including RoW charges to local authorities.**

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## 8. Project : **Rajasthan Revenue Court Modernization System (RRCMS)**

The Committee was briefed about the project proposal of Software Development, Customization, Maintenance and technical support at various levels for Rajasthan Revenue Court Modernization System (RRCMS) for Revenue Dept., Govt. of Rajasthan.

### **Scope of Work:**

1. Provision to upload or upload all the proceedings from registration of cases till final disposal like writing order letter, recording evidence and passing final order etc.
2. Arrangement of registering all the applications received in the Revenue Court online and providing acknowledgment to the applicant.
3. Updated information about the proceedings being taken in their cases is available online to the parties and public domain.
4. Information about case under consideration and khasra available.
5. Provision for communication of information about the upcoming appearance date to the parties after the hearing through SMS.
6. Development, Customization, Maintenance and Technical support on RRCMS.
7. Security Audit Software.
8. Online exchange of cases in court
9. Integration with Land Records for khasra under litigation.
10. Real time updation of case summary in RoR
11. Execution of ijarai

### **Presently working of Revenue Court:**

In present scenario a physical application is submitted by applicant for revenue related cases in sub ordinates revenue court with the help of advocates. After registration of application the next date is communicated to applicant with notice tamil in physical mode. It takes time to deliver notice to concerned applicant. Sometimes applicant does not received notice timely so applicant unknowingly doesn't appear in the court. This all process is time consuming which is one of the major reason for delay. Even concerned revenue court is not able to monitor all cases. Even higher authorities are not able to monitor the pendency of cases.

### **Generalized Court Monitoring System (GCMS):**

To overcome delay in this manual revenue court process, Board of Revenue was developed Revenue Court Management System (RCMS) in the year 2017 by DoITC Dept. Then this software was generalized for all the courts and was given the name as Generalized Court Management System (GCMS).

Now, Dept. intends to modernize the system of revenue courts in all aspect, so that monitoring will done smoothly by higher authorities and public get relief quickly and in time bound manner.

### **Other State RCMS Portal:**

In order to issues with present GCMS portal revenue court higher authorities of revenue department and board of revenue has taken demonstration of Revenue Court Management System (RCMS) portal executed in various states. After seeing various state RCMS portal Rajasthan State has decided to adopt Chhattisgarh state portal of revenue court management

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system in state. Chhattisgarh RCMS portal is being developed and maintained by NIC officials of Chhattisgarh State.

**As informed, NIC, Chhattisgarh has agreed to share the Source Code of the RCMS to NIC, Rajasthan.**

**Chhattisgarh state RCMS portal has following features:**

- Submission of online application from applicant/ CSC
- Online daily cause list and status on case
- Adjournment of proceedings and update
- Information all stakeholder from SMS
- Integrated with land records and registry & stamp
- Hearing/ Case List Calendar
- Online exchange of cases
- Online reporting
- Case registered
- Applicant/ non-applicant information
- Issuance of order letter
- Recording statement
- Send the case for investigation
- Transfer of case
- Case adjournment
- Notice/ memorandum/ advertisement
- Issuance of final order
- Resolution
- Bringing the case back into process after adjournment
- Upload documents

**Project Tenure:**

The current proposal is for Software development, Customization and maintenance of RRCMS and providing technical support is for period of **Five (5) years.**

**Hardware for Revenue Courts & Bench associated in Board of Revenue:**

Sr. No.	Description	Numbers	Remarks
1	Desktop (Preceding Officer -1, Reader -1)	2	Latest configuration and rates are as per mentioned in DoIT&C website.
2	Printer	1	
3	Colour Scanner	1	
4	1KVA Line Interactive UPS with 30 Minutes Battery backup	1	
5	Internet Connectivity		

**Hardware for Development Cell, NIC:**

Sr. No.	Description	Numbers	Remarks
1	Desktop	6	Latest configuration and rates are as per mentioned in DoIT&C website.
2	Laptop	1	
3	Network MFP Printer	1	

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**Hardware for Development Cell, NIC:**

Sr. No.	Description	Numbers	Remarks
1	Application Server	02	32v core 128GB RAM
2	Database Server	02	
3	Staging Server for application & database	02	
4.	Files Storage for legacy data and next five years	200 TB	

**Server Cost Estimates:**

S. No.	Description	Estimated Cost	Total Cost (In Lakh)	Remarks
1.	Servers (Rs. 20.00 lac per server) * 4 = 80.00 lac)	20.00*4	<b>80.00</b>	<b>Servers &amp; MS Sql License procurement will be done by department.</b>
2.	Files Storage (Rs. 1.00 lac per TB) * 200 = 200.00 lac)	1*200.00	<b>200.00</b>	
3.	MS SQL License (Rs. 13.00 per 2 core)	13.00*16 core *2 servers	<b>416.00</b>	
<b>Grand Total</b>			<b>696.00</b>	

**Hardware Cost Estimates for Revenue Courts:**

(Rs. in Lakh)

S. No.	Description	Estimated Cost			Total Cost	Remarks
		2024-25 (202 Court)	2025-26 (277 Court)	2026-27 (1193 Court)		
1.	Desktop (Rs. 0.90*2= Rs. 1.80 lac)	363.60	498.60	2147.40	<b>3009.60</b>	1. H/w procurement will be done by Dept.
2.	Digital Signature Certificate (DSC) (Rs. 0.02 lac)	4.04	5.54	23.86	<b>33.44</b>	
3.	MFP Printer (Rs. 0.25 lac)	50.50	69.25	298.25	<b>418.00</b>	2. Latest configuration and rates are as mentioned in DoITC website on 18/04/2024.
4.	Color Scanner (Rs. 0.25 lac)	50.50	69.25	298.25	<b>418.00</b>	
5.	1 KVA Line Interactive UPS with 30 Minutes Battery Backup (Rs.0.10 lac)	20.20	27.70	119.30	<b>167.20</b>	
<b>Grand Total</b>		<b>488.84</b>	<b>670.34</b>	<b>2887.06</b>	<b>4046.24</b>	

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**Hardware Cost Estimates for Development Cell, NIC:**

S. No.	Description	Estimated Cost in Lac	Total Cost in Lac	Remarks
1.	Desktop (Rs. 0.90 * 6 = Rs. 05.40 lacs)	0.90*6	<b>5.40</b>	<b>1. Hardware procurement will be done by department. 2. Latest configuration and rates are as per mentioned in DoITC website.</b>
2.	Laptop (Rs.0.75 lacs)	0.75*1	<b>0.75</b>	
3.	Network MFP Printer (Rs. 0.40 lacs)	0.40*1	<b>0.40</b>	
<b>Grand Total</b>			<b>6.55</b>	

**Technical Manpower Cost Estimates**

The year wise estimated cost is as follows:

(Rs. in Lakh)

S. No.	Description	Estimated Cost					Total Cost
		2024-25	2025-26	2026-27	2027-28	2028-29	
1.	Software Development, Customization & Maintenance	50.00	60.00	72.00	56.00	68.00	<b>306.00</b>
2.	Contingency, Consumables Miscellaneous, Tour & Travels	0.50	0.50	0.50	0.50	0.50	<b>2.50</b>
3.	<b>Project Cost Payable</b>	<b>50.50</b>	<b>60.50</b>	<b>72.50</b>	<b>56.50</b>	<b>68.50</b>	<b>308.50</b>
4.	Notional Cost of NIC Officials (Borne by NIC)	<b>60.00</b>	<b>63.60</b>	<b>67.40</b>	<b>71.44</b>	<b>75.74</b>	<b>338.18</b>

**Total Estimated Cost:**

(Rs. in Lakh)

Sr. No.	Cost Description	Amount
1	Server	696.00
2	Hardware at Revenue Courts	4046.24
3	Hardware at Development Cell, NIC	6.55
4	Technical Manpower	308.50
<b>Grand Total</b>		<b>5057.29</b>

Description	Manpower
Level 4 (Minimum work experience 1 years) with one increment - Tier 2	2
Level 5 (Minimum work experience 1 years) with one increment - Tier 2	1
Level 6 (Minimum work experience 1 years) with one increment - Tier 2	1
Level 7 (Minimum work experience 5 years) with one increment - Tier 2	1

**Fund Management:**

Expenditure would be met from the funds available/ managed by Revenue Dept., GoR.

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**The Committee advised to incorporate latest technology in customization/ development of the RRCMS.**

**The Committee accords technical approval on the project proposal having estimated cost of Rs. 5057.29 Lakh.**

Meeting ended with a vote of thanks to the chair.

This bears approval of competent level.

**(Akhilesh Mittal)**

Technical Director

**Copy to the following for kind information and necessary action please to:**

1. PS to Addl. Chief Secretary, Finance Dept., Rajasthan, Jaipur
2. PS to Addl. Chief Secretary, Social Justice & Empowerment Dept., Rajasthan, Jaipur
3. PS to Principal Secretary, Revenue Department, Rajasthan, Jaipur
4. PS to Secretary, Finance (Expenditure), Department, Rajasthan, Jaipur
5. PS to Secretary, Tribal Area Development, Rajasthan, Jaipur
6. PS to Secretary, Skill, Employment and Entrepreneurship, Rajasthan, Jaipur
7. Sr. PS to Secretary & Commissioner, Dept. of IT&C, Rajasthan, Jaipur
8. PS to Special Secretary, Labour Department, Rajasthan, Jaipur
9. PS to Commissioner, Skill, Employment and Entrepreneurship Dept., Jaipur
10. PS to Registrar, Board of Revenue, Ajmer
11. PS to Commissioner, Tribal Area Development Department, Udaipur
12. PS to Special Secretary, Planning Dept., Rajasthan, Jaipur
13. PS to Special Secretary, Revenue Department, Rajasthan, Jaipur
14. PS to Director, Social Justice & Empowerment Dept., Rajasthan, Jaipur
15. PS to Joint Secretary, Tribal Area Development Department, Rajasthan, Jaipur
16. PA to Joint Secretary, Finance (Expenditure-III) Dept., Raj., Jaipur
17. PA to Director (Technical), RajCOMP Info Services Limited, Jaipur
18. PS to DDG & SIO, NIC, Rajasthan, Jaipur
19. PA to Director, LNMIIT, Jaipur
20. Additional Labour Commissioner, Labour Dept., GoR, Jaipur.
21. Additional Director, Pension, Social Justice & Empt. Dept., Rajasthan, Jaipur
22. Shri Darbari Lal, Technical Director, Dept. of IT&C, Jaipur
23. Smt. Shipra Vikram, Project Director, RGHS, SI&PF Dept., Rajasthan, Jaipur
24. Shri Giriraj Kumar Katheeria, Additional Director, TAD, Udaipur
25. Shri Vijay Prakash, Additional Director, Dept. of IT&C, Jaipur
26. Smt. Poonam Choudhary, Chief Accounts Officer, Dept. of IT&C, Jaipur
27. Shri Mohd. Aslam Khan, General Manager (Technical), RISL, Jaipur
28. Shri Amar Singh Meena, S.A. (Joint Director, Social Justice Department, Jaipur
29. Shri Ashutosh Gautam, A.C.P. (Dy. Director), Employment Department, Jaipur
30. Shri Nand Kumar Katewa, A.C.P. (Dy. Director), RGHS, SI&PF Dept., Raj., Jaipur
31. Shri Mohd. Tahir, A.C.P. (Dy. Director), Revenue Department, Jaipur
32. OIC-Website, Dept. of IT&C, Jaipur to upload the MoM on Departmental Website.

Technical Director

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**Annexure-"A"**

**101<sup>st</sup> Meeting of SeMT held on 18-10-2024 - List of Attendees**

S. No.	Name of officer	Designation
1.	Smt. Archana Singh	Secretary & Commissioner, Dept. of IT&C/ Chairperson, SeMT
2.	Shri Birdi Chand	Deputy Secretary-3, Revenue Department
3.	Shri Anil Singh	Director (Technical) & Executive Director, RISL
4.	Shri R.K. Saxena	Additional Labour Commissioner, Labour Department
5.	Shri Akhilesh Mittal	Technical Director, Dept. of IT&C
6.	Shri Darbari Lal	Technical Director, Dept. of IT&C
7.	Shri Jitendra Kumar Verma	SIO, NIC, Rajasthan
8.	Shri Praveen Kumar Jha	OSD, Planning Department, Rajasthan
9.	Smt. Shipra Vikram	Project Director, RGHS
10.	Shri Arun Mathur	Senior Director (IT), NIC, Rajasthan
11.	Smt. Poonam Choudhary	CAO, Dept. of IT&C
12.	Shri Giriraj Kumar Katheria	Additional Director (IT), TAD, Udaipur
13.	Shri Vijay Prakash	Additional Director, Dept. of IT&C
14.	Shri Veerendra Kr. Jain	General Manager (T), RISL
15.	Shri Mohammad Aslam	General Manager (T), RISL
16.	Shri Hari Singh Mina	Additional Director (Pension), SJED
17.	Shri Amar Singh	Joint Director (IT), SJED
18.	Shri Satish Chand Gupta	Accounts Officer, Finance Department
19.	Shri Ashutosh Gautam	A.C.P. (Dy. Director), Employment Department
20.	Shri Nand Kumar Katewa	A.C.P. (Dy. Director), RGHS
21.	Shri Ravi Kumar Bhati	A.C.P. (Dy. Director), RISL
22.	Shri Mohammad Tahir	A.C.P. (Dy. Director), RISL
23.	Shri Jeewesh Awasthi	Programmer, Dept. of IT&C
24.	Smt. Madhu Bala Jain	Programmer, Labour Department
25.	Shri Manohar Prajapat	Programmer, RGHS
26.	Shri Nikhil Meena	Assistant Programmer, Dept. of IT&C

**#### End of Document ####**

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