

GOVERNMENT OF RAJASTHAN
Department of Information Technology & Communication

F 5(462)/DoIT/Tech/11/2008

Jaipur, Dated: 13.06.11

MINUTES OF 10th MEETING of the APEX COMMITTEE

The meeting was taken by the Chief Secretary on 02.06.11 at 11.00 AM in Committee Room no. 1, Secretariat, Jaipur. Principal Secretaries of Rural Development & Panchayati Raj Department, Administrative Reforms Department and Agriculture Department, Commissioner – BIP and Principal Secretary-Tourism, Art & Culture Department were granted leave of absence. The list of participants is enclosed.

Record of discussions held during the meeting:

1. Confirmation of minutes

As no comments were received from any of the members present at the previous meeting, the minutes of that meeting were approved.

2. Outsourcing of the back-office computerization work of Government departments to M/s Rural Shores

The Committee was informed that a draft MoU for setting up of BPO centres in all the districts by M/s Rural Shores was submitted to FD. However, FD had not accepted the proposal. The proposal has now been resubmitted to FD, with clarifications, for review.

3. Common Service Centres

Secretary-IT&C informed the committee that CSC project is being implemented in the State through two Service Centre agencies (SCAs) namely M/s Zoom Developers (for 14 districts in Bikaner, Bharatpur and Jodhpur divisions) and M/s CMS Computers (for 19 districts in Ajmer, Kota, Jaipur and Udaipur divisions).

The work order was given on 3rd February 2009 and 2nd March 2009 to M/s CMS and M/s Zoom, respectively. The implementation period was one year in which 6626 CSCs (4054 by M/s CMS and 2572 by M/s Zoom) were to be set up by 20th May 2010. However, because of various reasons the scheduled targets could not be achieved by the SCAs.

The committee was also informed that since M/s Zoom had breached various terms and conditions of the contract, action had been initiated to remove it and float RFP for selection of new SCA.

The committee was requested to accept the recommendations of the purchase committee and permit extension in the period of roll out following which the LD will be imposed for further delays.

The committee observed:

1. The proposal to extend time period and waive off LD may be submitted to FD on file.
2. In future, while selecting the SCA care should be taken to ensure that such a situation does not arise. The role and responsibility of the government in enabling provision of e-services should be defined as far as possible.

4. State Service Delivery Gateway

The committee was informed that SSDG is being implemented in the State so as to act as a single channel for providing easy, anywhere and anytime access to government services. Under the SSDG project, 42 services of 7 departments are to be provided online. These include a few services of the Education department also.

However, as Education Department is not interested in integration with the SSDG project, the committee was requested to permit dropping the Education Department and services of Education department from the SSDG project.

The committee accorded approval to the same.

5. Review of IT enablement in Medical & Health Department and Medical Education Department.

- a. **Project 'Arogya Online'**: Dr. G.N. Saxena, Professor – Medicine & nodal officer, Arogya Online, SMS Hospital, Jaipur gave a brief description of the project. He informed that the successful implementation of the project at SMS Hospital, by RajCOMP and C-DAC, has not only benefited the patients but also the hospital administration and medical staff. Now, Investigation Reports of all the patients is available on the internet. Hospital's Central Lab and Blood Bank has been completely computerized. Control over

professional blood donors has been affected with use of Bio-Metric Donor Registration along with bar coding for identification of blood bags. The hospital is now able to control over the costs incurred on investigation-related groups. All these efforts have received wide appreciation and acceptance.

- b. It is an integrated solution which manages hospital's Central Lab, OPD, IPD, OT's, Store and Blood Bank as well as the treatment modalities offered by more than 44 clinical & non-clinical departments, 70+ wards with 2500+ beds. The system also manages an avg. of 3200-3300 no. OPD patients and approx. 9000 daily investigations on daily basis with errorless reporting mechanism. It connects people, processes and data in real time across the hospital on a single platform.
- c. The project is now being rolled out across the state as per the budget announcements. Presently under phase-I it is being replicated in all the seven hospitals associated with SMS Medical College. The orders for system set up are to be issued by June 30, 2011. It is also being replicated across 15 District Hospitals across the state jointly by RHSDP/ NRHM as per the budget announcement.

The committee appreciated the project and directed that the project should be replicated expeditiously in district and Medical College hospitals.

- d. **Telemedicine:** Dr. G.N. Saxena, Professor – Medicine & nodal officer, Telemedicine, SMS Hospital, Jaipur gave a brief description of the project. He informed the committee that Government of India proposes to roll-out a nation-wide telemedicine project shortly. The Telemedicine project of the State Government will also be integrated with the same.

Dr. Saxena further informed that although the project is of high benefit to the citizens, non-availability of proper bandwidth has been a major issue for slow growth and success of the project.

The committee advised that Government of Rajasthan may consider hiring a dedicated transponder from ISRO for telemedicine and other major projects. It was also felt that Broadband/ MPLS VPN connectivity be taken for tele-consultations and CCE's initially for one

year on test basis as a fall back in case ISRO's communication system fails even for a short time. If it is successful then, after due approval, it can be continued further. NRHM, the nodal agency for telemedicine, may prepare a detailed techno-commercial proposal in this regard.

The meeting then ended with a vote of thanks to the chair.

27/2/07

**Secretary & Commissioner, IT&C
Member Secretary**

Annexure A

List of attendees

1	Additional Chief Secretary, Finance Department, Rajasthan, Jaipur
2	Additional Chief Secretary, Home, Civil Defence, Home Guards & Jail, Rajasthan, Jaipur
3	Principal Secretary, School & Sanskrit Education Department, Rajasthan, Jaipur
4	Principal Secretary, Planning Department, Rajasthan, Jaipur
5	Principal Secretary, Horticulture Department, Rajasthan, Jaipur
6	Principal Secretary to Chief Minister, Rajasthan, and Principal Secretary, Information Technology & Communication Department, Jaipur
7	Secretary & Commissioner, Information Technology & Communication Department, Rajasthan, Jaipur
8	District Collector, Jaipur
9	Director, Social Justice & Empowerment Department, Rajasthan, Jaipur
10	State Informatics Officer, NIC, Rajasthan, Jaipur
11	Shri Jagroop Singh, Director, Horticulture Department, Rajasthan, Jaipur
12	Shri Lal Chand, Deputy Secretary, Labour & Employment Department, Rajasthan, Jaipur
13	Dr. G.N. Saxena, Professor, Medicine & Nodal Officer, Aarogya online & Telemedicine, SMS Hospital, Jaipur
14	Dr. Pradeep Sarda, Additional H.A. (DMHS), SMS Hospital, Jaipur
15	Shri A.M. Deshpande, Additional Director (I), Information Technology & Communication Department, Rajasthan, Jaipur

Copy for information and necessary action to:

1	P.S. to Chief Secretary, Government of Rajasthan, Secretariat, Jaipur
2	P.S. to Additional Chief Secretary, Finance Department, Rajasthan, Jaipur
3	P.S. to Additional Chief Secretary, Home, Civil Defence, Home Guards & Jail, Rajasthan, Jaipur
4	P.S. to Director General, National Informatics Centre (N.I.C.)
5	P.S. to Principal Secretary, Rural Development & Panchayati Raj Department, Rajasthan, Jaipur
6	P.S. to Principal Secretary, Social Justice & Empowerment Department, Rajasthan, Jaipur
7	P.S. to Principal Secretary, School & Sanskrit Education Department, Rajasthan, Jaipur
8	P.S. to Principal Secretary, Administrative Reforms Department, Rajasthan, Jaipur
9	P.S. to Principal Secretary, Agriculture Department, Rajasthan, Jaipur
10	P.S. to Commissioner (Investment & NRIs), Bureau of Investment Promotion, Jaipur, Rajasthan
11	P.S. to Principal Secretary, Planning Department, Rajasthan, Jaipur
12	P.S. to Principal Secretary, Horticulture Department, Rajasthan, Jaipur
13	P.S. to Principal Secretary, Labour & Employment Department, Rajasthan, Jaipur
14	P.S. to Principal Secretary to Chief Minister, Rajasthan, and Principal Secretary, Information Technology & Communication Department, Jaipur
15	P.S. to Principal Secretary, Medical, Health and Family Welfare Department, Rajasthan, Jaipur with request to kindly give a presentation on the 'Aarogya Online' project and the 'Telemedicine' project.
16	P.S. to Principal Secretary, Tourism, Art & Culture Department, Rajasthan, Jaipur with request to kindly give a presentation about the e-governance initiatives in the department.
17	P.S. to Secretary & Commissioner, Information Technology & Communication Department, Rajasthan, Jaipur
18	P.S. to Managing Director, RajCOMP Info Services Limited, Jaipur
19	P.S. to District Collector, Jaipur
20	State Informatics Officer, NIC, Rajasthan, Jaipur
21	Dr. G.N. Saxena, Professor, Medicine & Nodal Officer, Aarogya online & Telemedicine, SMS Hospital, Jaipur
22	Director, LNMIIT, Jaipur
23	Dr. Manoj Singh Gaur, Professor, Computer Engineering, MNIT, Jaipur
24	Shri R.K. Sharma, ACP (OIC – CSC), Information Technology & Communication Department, Rajasthan, Jaipur
25	Shri R.L. Solanki, ACP, (OIC-SSDG), Information Technology & Communication Department, Rajasthan, Jaipur

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Secretary & Commissioner, IT&C